



Reporting Channels

The Whistle Blower program of the Company provides a formal mechanism and channel for directors, officers, employees, shareholders, advisors, clients, suppliers, business partners, contractors and sub-contractors, and other third parties, to raise feedback, inquiries, serious concerns about a perceived wrongdoing or questionable or unethical behavior or transaction, malpractice, or any risk, involving the Company or any of its officers and employees. Sun Life strictly prohibits any form of retaliation against those reporting concerns in good faith and guarantees that the whistleblower will be shielded or free from reprisals, harassment, or disciplinary action.

When you know or suspect a breach of the Sun Life Code of Conduct, an internal policy or the law, promptly report them through any of the following channels:

- **For shareholders, advisors, clients, suppliers, business partners, contractors, sub-contractors, and other third parties:**
 - Send report to: Code@sunlife.com

- **For Sun Life Philippines Board of Directors, officers and employees:**
 - Speak Up with your manager, Human Resources, Legal or Compliance
 - Send report to: Code@sunlife.com
 - Raise it to: www.employee-ethics-hotline.com
 - Report it to: www.clearviewconnects.com
 - Call ClearView using toll-free numbers:
 - Dial 1800 1322 0175 (PLDT Landline/Smart)
 - Dial 1800 8918 0153 (Globe)
 - Launch the Skype app from your computer or mobile device
 - Type *clearview-connects*
 - Select *ClearView Connects*
 - Send report to: P.O. Box 11017, Toronto, Ontario M1E 1N0, Canada