

Living Benefit Claim Requirements (Living Benefit Rider)



Purpose of this checklist:

This checklist serves as a guide when filing a claim.

IMPORTANT REMINDERS

Please take note of the following:

- To qualify for the Living Benefit Rider, the policy must have been in force for at least two (2) years from date of policy issue or last reinstatement.
- Submit certified true copies only.
 - ✓ Photocopies, except for IDs, are not acceptable.
 - ✓ Photocopies of IDs may be submitted provided the original copies are presented for verification.
- Documents submitted to Sun Life of Canada (Philippines), Inc. (SLOCPI) will not be returned.
- Always attach a photocopy of the Claimant's valid ID (any government-issued ID with photo and signature) with the basic claim requirements.
- We may ask for additional documents after reviewing the requirements you submitted.

A Basic Claim Requirements

☐ **Application by the Policy Owner for Living Benefit Payment** [form provided by SLOCPI] must be signed by the policy owner, life insured, irrevocable beneficiary (*if any*), and witnessed by an advisor

☐ **Attending Physician's Statement** [form provided by SLOCPI]

B Conditional Requirements (*Submit appropriate requirements as indicated below.*)

If diagnosis is cancer

☐ **Surgical Pathology / Histopath Report** (*submit only one*)

If terminal illness is caused by an accident or violent incident

☐ **Police Report**

☐ **Authorization to Investigate** [form provided by SLOCPI]

☐ **Driver's License** if accident occurred while insured was driving a vehicle

For inquiries and concerns, please contact us at any of the following:

Email: sunlink@sunlife.com

SUNLINK Client Care: (+632) 8849-9888*

Toll-free (using PLDT line): 1-800-10-SUNLIFE (7865433) outside Metro Manila

8:00 AM - 7:00 PM | Mondays - Fridays

*Calls outside the Philippines may incur international call charges

