

Additional Investments via Paynamics

Frequently Asked Questions

1. What is Paynamics?

Paynamics is an internet payment solutions provider that offers both online and over-the-counter (OTC) payment methods.

2. Where can I pay using Paynamics?

Paynamics is available on the Sun Life Online Payment Page (bit.ly/sunlifeonlinepay).

3. Who may invest via Paynamics?

Existing SLAMCI clients may make additional investments using Paynamics through the Sun Life Online Payment Page. Standard SLAMCI terms and conditions apply.

The Online Payment Page accepts additional investments for individual, joint OR, in-trust-for, and worksite accounts only.

Account Type	Eligibility
Individual	✓
Joint "OR"	✓
In-Trust-For	✓
Worksite	✓
Joint "AND"	✗
Corporate	✗
Group	✗

4. What are the available payment partners via Paynamics?

Online Payment	Over-the-Counter (OTC) Payment
BancNet	ECPay
Unionbank Online	TrueMoney
Dragonpay	DA5
	Expresspay

5. Which Sun Life Prosperity Funds are available via Paynamics?

The following peso-denominated Sun Life Prosperity Funds are available through Paynamics:

- Sun Life of Canada Prosperity Bond Fund ("Bond Fund")
- Sun Life of Canada Prosperity Balanced Fund ("Balanced Fund")
- Sun Life of Canada Prosperity Philippine Equity Fund ("Philippine Equity Fund")
- Sun Life Prosperity Peso Starter Fund ("Peso Starter Fund"), *formerly Sun Life Prosperity Money Market Fund*
- Sun Life Prosperity GS Fund ("Government Securities Fund")
- Sun Life Prosperity Philippine Stock Index Fund ("Philippine Stock Index Fund")

Additional Investments via Paynamics

Frequently Asked Questions

- Sun Life Prosperity Achiever Fund 2028 (“Achiever 2028”)
- Sun Life Prosperity Achiever Fund 2038 (“Achiever 2038”)
- Sun Life Prosperity Achiever Fund 2048 (“Achiever 2048”)
- Sun Life Prosperity World Equity Index Feeder Fund (“World Equity Index Fund”)

6. What details will I need to enter in the facility?

Please be ready to input the following information:

- Fund Name
- Sales Load
- First Name, Last Name
- Email Address
- SLAMCI Account Number

7. What are the Sales Load options available to me?

There are two types of Sales Loads for the Funds:

- a. Front-End (Option A):** If you invest under this option, a sales charge not exceeding 2% of the total transaction will be deducted from the investment amount. Shares may be redeemed free of charge at any time unless the Fund has a prescribed holding period.
- b. Back-End (Option B):** The full transaction amount will be invested upfront, and no sales charge will be deducted. Instead, SLAMCI will collect a Deferred Sales Charge (DSC) plus VAT if the investment, or a portion thereof, is redeemed, within five (5) years.

For a full description of sales load options, kindly refer to the Funds’ Prospectus or visit www.sunlifefunds.com.

Notes:

The Sun Life Prosperity Peso Starter Fund is a no-load fund, hence does not charge any Sales Load.

The Sun Life Prosperity Achiever Funds are back-end load funds, hence front-end load is not available.

8. When will my transaction be processed?

Additional investments made on weekdays before 11 AM will be processed two (2) business days after the payment date.

Additional investments made after 11 AM, or on weekends or holidays, will be processed three (3) business days after the payment date.

9. What NAVPS/NAVPU will apply to my investment?

For transactions made on weekdays before 11 AM, the applicable NAVPS/NAVPU two (2) business day after the payment date shall be applied.

Additional Investments via Paynamics

Frequently Asked Questions

	Applicable NAVPS/NAVPU
World Equity Index Feeder Fund	T+2
All other peso-denominated Funds	T+0

Example 1. Monday transaction and payment before 11 AM (peso-denominated Funds, except World Equity Index Feeder Fund)

Monday (T+0)	Tuesday (T+1)	Wednesday (T+2)	Thursday (T+3)	Friday (T+4)
<ul style="list-style-type: none"> ✓ Online Payment transaction ✓ Payment 		<ul style="list-style-type: none"> ✓ Start of processing ✓ Investment date at current NAVPS/NAVPU 	<ul style="list-style-type: none"> ✓ Investment reflected in the client portals 	

Your additional investment shall be processed and invested after two (2) business days.

Example 2. Monday transaction and Tuesday payment before 11 AM (peso-denominated Funds, except World Equity Index Feeder Fund)

Monday (T+0)	Tuesday (T+1)	Wednesday (T+2)	Thursday (T+3)	Friday (T+4)
<ul style="list-style-type: none"> ✓ Online Payment transaction 	<ul style="list-style-type: none"> ✓ Payment 		<ul style="list-style-type: none"> ✓ Start of processing ✓ Investment date at current NAVPS/NAVPU 	<ul style="list-style-type: none"> ✓ Investment reflected in the client portals

Your additional investment shall be processed and invested two (2) business days after payment.

Example 3. Monday transaction and payment before 11 AM (World Equity Index Feeder Fund)

Monday (T+0)	Tuesday (T+1)	Wednesday (T+2)	Thursday (T+3)	Friday (T+4)
<ul style="list-style-type: none"> ✓ Online Payment transaction ✓ Payment 		<ul style="list-style-type: none"> ✓ Start of processing 		<ul style="list-style-type: none"> ✓ Investment date at current NAVPU

Your additional investment shall be processed after two (2) business days. Investments in the World Equity Index Feeder Fund shall be invested after another two (2) business days.

Additional Investments via Paynamics Frequently Asked Questions

10. I wasn't able to pay within the payment deadline. What will happen to my payment request?

Your payment request will expire, and you will no longer be able to pay using the reference number. You can make a new Online Payment Page transaction and pay using the new reference number.

The payment deadline is mentioned in the payment instructions. This varies depending on the selected payment method.

11. When can I view my investment in the My Sun Life Client Portal and Sun Life PH Mobile App?

Your additional investment will be reflected on the client portals one (1) day after investment date.

12. What is the minimum amount accepted for investments made via Paynamics?

For additional investment in the Fund:

- Peso Starter Fund: PHP 100
- World Equity Index Feeder Fund: PHP 10,000
- All other peso-denominated Funds: PHP 1,000

For initial investment in the Fund:

- Peso Starter Fund: PHP 100
- World Equity Index Feeder Fund: PHP 50,000
- All other peso-denominated Funds: PHP 1,000

13. What is the maximum amount accepted for investments made via Paynamics?

The Online Payment Page accepts investments up to PHP 999,000,000.00. The maximum transaction amount is also subject to the selected partner/bank's limit.

Payment Channels	Maximum Transaction Amount
Over-the-Counter Payments	
ECPAY	No maximum
Truemoney	No maximum
DA5	No maximum
Expresspay	No maximum
BancNet	Depends on selected bank limit
Unionbank Online	No maximum
Dragonpay	Depends on selected channel

14. How much is the transaction fee to use this service?

Additional investments made from any of the payment channels are free of charges except for Dragonpay.

For Dragonpay, you will be advised if an additional fee is required on top of the investment amount. The fee will depend on the selected payment method. Please refer to the appendix for the complete list.

15. Do I need to submit a proof of payment?

No. When you make a transaction via Paynamics, no additional proof of payment or form needs to be submitted.

SLAMCI will automatically reject My Sun Life Client Portal and Sun Life PH Mobile App transactions for additional investments with Sun Life Online Payment confirmation receipt attached as proof of payment. However, the Online Payment transaction will be processed as is.

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Additional Investments via Paynamics

Frequently Asked Questions



APPENDICES

APPENDIX 1 BancNet Participating Banks

Bank Name
Asia United Bank
CTBC Bank
Citystate Savings Bank
DBP
Enterprise Bank
Entrepreneur Bank
Equicom Savings Bank
Luzon Development Bank
MASS SPECC
Malayan Bank
Overseas Filipino Bank
PBCom
Philippine Business Bank
Philippine Veterans Bank
Philtrust Bank
Sterling Bank of Asia
Sun Savings Bank

Additional Investments via Paynamics

Frequently Asked Questions

APPENDIX 2 Dragonpay

DRAGONPAY PAYMENT FACILITIES									
Method	Processor (Proc)	CHANNEL	Status	Processed Turn Around Time TAT	Validation by clients	Payment Deadline	MIN (PHP)	MAX (PHP)	Charge to Client (Php)
OTC Non-Bank	711	7/11 Convenience Store (Optional)	A	Real time	Not Required	2 days	50.00	10,000.00	-
E-Wallets / Mobile Payments	AAA	Triple A	A	Near Real time	Not Required	60 minutes	10.00	100,000.00	-
E-Wallets / Mobile Payments	AUAL	Alipay (Optional)	A	Real time***	Not Required	60 minutes	1.00	1,000,000.00	-
OTC Bank	AUB	AUB Online/Cash Payment	A	Real time	Not Required	2 days	10.00	1,000,000.00	-
ATM Banks	BDOA	Banco de Oro ATM	A	Next day	Not Required	2 days	200.00	1,000,000.00	-
OTC Bank	BDOX	Banco de Oro Cash Payment	A	Real time	Required	2 days	1.00	2,000,000.00	-
Online Bank	BOC	Bank of Commerce Online	A	Real time	Not Required	60 minutes	10.00	1,000,000.00	10
OTC Non-Bank	BAYD	Bayad Center	A	Real time	Not Required	2 days	50.00	500,000.00	-
OTC Bank	BDRX	BDO Cash Deposit w/ Ref	A	Real time	Autoscraped; auto validated	2 days	1.00	2,000,000.00	25
Online Bank	BDO	BDO Internet Banking	A	Real time	Required	60 minutes	1.00	1,000,000.00	-
OTC Bank	BNRX	BDO Network Bank (formerly ONB) Cash Dep	A	End of day	Not Required	2 days	10.00	1,000,000.00	15 to be charged by teller
Cash Installment	BLES	Billease Installments***	A	Real time	Autovalidated	N/A	500.00	30,000.00	Interest
OTC Bank	BPXB	BPI Cash Payment	A	Next day	Not Required	2 days	1.00	1,000,000.00	100
Online Bank	BPIA	BPI Online	A	Real time***	Not Required	5 minutes	1.00	49,980.01	12
E-Wallets / Mobile Payments	CSHU	Cash-U (selective)	A	Real time	Not Required	2 days	1.00	1,000,000.00	-
OTC Non-Bank	CEBL	Cebuana Lhuillier Bills Payment	A	Real time	Not Required	2 days	10.00	500,000.00	-
OTC Bank	CBXB	Chinabank Cash Payment (NEW)	A	Next day	Not Required	2 days	1.00	100,000.00	50
Online Bank	CBCB	Chinabank Online Bills Payment (NEW)	A	Next Day	Not Required	60 minutes	1.00	1,000,000.00	15
E-Wallets / Mobile Payments	BITC	Coins.ph Wallet / Bitcoin	A	Real time***	Not Required	60 minutes	1.00	1,000,000.00	-
Others	CC	Credit Card (optional)	A	Real time***	-	-	1.00	1,000,000.00	-
E-Wallets / Mobile Payments	DPAY	Dragonpay Prepaid Credits	A	Real time***	Not Required	60 minutes	1.00	1,000,000.00	-
OTC Bank	EWXB	EastWest Online/Cash Payment	A	Next day	Not Required	2 days	0.00	1,000,000.00	-
OTC Non-Bank	ECPY	ECPay (Pawnshops, Payment Centers)	A	Real time	Not Required	2 days	50.00	500,000.00	-
E-Wallets / Mobile Payments	GCSH (Optional)	GCash	A	Real time***	Autovalidated	5 minutes	1.00	30,000.00	-
E-Wallets / Mobile Payments	GRPY	GrabPay	A	Real time***	Autovalidated	2 minutes	1.00	10,000.00	-
OTC Bank	I2I	i2i Rural Banks	A	Real time	Autovalidated	2 days	1.00	100,000.00	-
Online Bank	LBPA	Landbank ATM Online	A	Real time	Not Required	60 minutes	1.00	250,000.00	10
OTC Bank	LBXB	Landbank Cash Payment	A	Next day	Not Required	2 days	1.00	1,000,000.00	50
OTC Non-Bank	LBC	LBC	A	Real time	Not Required	2 days	50.00	200,000.00	-
OTC Non-Bank	MLH	M. Lhuillier	A	Next day	Not Required	2 days	180.00	500,000.00	20 to be charged by M Lhuillier

Additional Investments via Paynamics

Frequently Asked Questions

Online Bank	MAYB	Maybank Online Banking	A	Real time	Not Required	60 minutes	1.00	1,000,000.00	10
OTC Bank	MBXB	Metrobank Cash Payment	A	Real time	Autovalidated	2 days	50.00	2,000,000.00	50
Online Bank	MBTC	Metrobank Online Banking	A	Real time	Not Required	60 minutes	1.00	1,000,000.00	-
E-Wallets / Mobile Payments	MNYG	Moneygment	A	Real time	Not Required	60 minutes	1.00	10,000.00	-
OTC Non-Bank	PLWN	Palawan Pawnshop	A	Real time	Not Required	2 days	10.00	20,000.00	-
E-Wallets / Mobile Payments	PYMY	PayMaya	A	Real time***	Autovalidated	60 minutes	20.00	15,000.00	-
Others	PYPL	PayPal (optional)	A	Real time***	Not Required	-	1.00	1,000,000.00	-
OTC Bank	PNXB	PNB Cash Payment	A	End of day	Not Required	2 days	1.00	1,000,000.00	25
OTC Bank	PNBB	PNB Internet Banking Bills Payment	A	End of day	Not Required	60 minutes	1.00	1,000,000.00	-
OTC Non-Bank	PNBR	PNB Remittance (selective)	A	Next day	Not Required	2 days	1.00	1,000,000.00	-
Online Bank	PSB	PSBank Online	A	Next Day	Not Required	60 minutes	10.00	25,000.00	-
OTC Bank	RCXB	RCBC Cash Payment / ATM Bills Payment	A	End of day	Not Required	2 days	25.00	1,000,000.00	25
Online Bank	RCBC	RCBC Online Banking	A	Real time***	Not Required	60 minutes	1.00	1,000,000.00	5
OTC Non-Bank	RDP	RD Pawnshop	A	Real time	Not Required	2 days	10.00	50,000.00	-
OTC Non-Bank	RDS	Robinsons Dept Store	A	Real time	Not Required	2 days	50.00	200,000.00	-
OTC Bank	RSBB	Robinsons Bank Cash Payment	A	Real time	Not Required	2 days	10.00	1,000,000.00	-
Online Bank	RSB	Robinsons Bank Online Bills Payment	A	Real time	Not Required	60 minutes	10.00	1,000,000.00	-
OTC Non-Bank	RLNT	RuralNet Banks and Coops	A	End of day	Not Required	2 days	20.00	100,000.00	-
OTC Bank	SBCB	Security Bank Cash Payment	A	Next day	Not Required	2 days	1.00	1,000,000.00	50
OTC Non-Bank	SMR	SM Dept/Supermarket/ Savemore Counter	A	EOD, 10pm (DRAGONPAY) Real-time (DRAGONPAYWEB)	Not Required	2 days	50.00	200,000.00	-
Cash Installment	TNDO	Tendopay Installments***	A	Real time	Not Required	N/A	1,000.00	100,000.00	Interest
OTC Bank	UCXB	UCPB ATM/Cash Payment	A	Next day	Not Required	2 days	1.00	1,000,000.00	25
Online Bank	UCPB	UCPB Connect/Mobile	A	Real time	Not Required	60 minutes	1.00	100,000.00	-
OTC Bank	UBXB	Unionbank Cash Payment	A	Real time	Not Required	2 days	1.00	2,000,000.00	-
Online Bank	UBPB	Unionbank Internet Banking	A	Real time***	Not Required	60 minutes	1.00	1,000,000.00	-
E-Wallets / Mobile Payments	AUWC	WeChat Pay (Optional)	A	Real time***	Not Required	60 minutes	1.00	1,000,000.00	-