ANNUAL CORPORATE GOVERNANCE REPORT OF

SUN LIFE OF CANADA (PHILIPPINES), INC.

- 1. For the fiscal year ended: <u>December 31, 2021</u>
- 2. Certificate Authority Number: 2019/74-R
- 3. Province, Country or other jurisdiction of incorporation or organization: Philippines
- 4. Address of principal office: <u>2nd Floor, Sun Life Centre, 5th Avenue corner Rizal Drive, Bonifacio Global City, Taguig City 1634</u>
- 5. Company's telephone number, including area code: +632 8555-8888
- 6. Company's official website: https://www.sunlife.com.ph
- 7. Former name, former address, and former fiscal year, if changed since last report: Not Applicable

	ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
Th	e Board's Gove	ernance Responsibilities		
Principle 1: The company should be headed by sustain its competitiveness and profitability in a shareholders and other stakeholders. Recommendation 1.1				
Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector.	Compliant	Provide information or link/reference to a document containing information on the following: 1. Academic qualifications, industry knowledge, professional experience, expertise and relevant trainings of directors 2. Qualification standards for directors to facilitate the selection of potential nominees and to serve as benchmark for the evaluation of its performance	The ICRCs shall provide the explanations for any noncompliance, pursuant to the "comply or explain" approach. Please note that the explanation given should describe the noncompliance and include how the overall Principle being recommended is still being achieved by the company. Not applicable	
2. Board has an appropriate mix of competence and expertise. 3. Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.	Compliant	The Board is represented by Directors with appropriate mix of competence and expertise in the area of finance, business, risk management, operations and corporate governance that are relevant to the Company's industry. Kindly see the profiles of the Directors in the 2021 Annual Report, Section Board of Directors and Credentials. The Board reviews, on an annual basis, the appropriate skills and	Not applicable Not applicable	

expertise that the Board as a whole must possess in order to be an asset to the Company and fulfill its responsibilities.

Kindly see the Board of Director's Skills Matrix as a result of the annual review of the qualities of Directors, which are aligned with the strategic direction of the Company.

The Board annually plans relevant trainings for the members of the Board to ensure that the Directors remain qualified for their positions.

Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Onboarding/Orientation and Continuing Training for Directors.

Kindly see the attendance to continuing education of Directors in the 2021 Annual Report, Section Corporate Governance, Training and continuing education programme of directors and the Training Certificates of Directors and Officers.

Source Documents and Links:

2021 Annual Report, Section Board of Directors and Credentials and Section Board Performance Appraisal

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf

Board of Director's Skills Matrix

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Board%20of%20Directors%20Skills%20Matrix%20SLOCPI%202021.pdf

Manual on Corporate Governance, Annex A Board Charter, Section Onboarding/Orientation and Continuing Training for Directors, page 37

https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf

2021 Annual Report, Section Corporate Governance, Training and continuing education programme of directors

https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf

Recommendation 1.2		Officers https://www.sunnt/dam/sunlife/r/documents/Tra	ates of Directors and life.com.ph/conte regional/philippines ining%20Certificate tors%20and%20Offi 3202021.pdf	
Board is composed of a majority of non-executive directors.	Compliant	The Board conditions of their directors and Directors. The conditions of their directors and Directors. The conditions of their directors and Directors.	e link/reference to a ng the directors and the rships onsists of six (6) (4) Non-Executive two (2) Executive composition of the delineates their with those of Designation Chairman /	Not applicable
		Francisco S.A. Sandejas Leo M. Grepin Chia-Ling Chou aka Lucy Chou	Independent Director / Non-Executive Director Independent Director / Non-Executive Director Non-Executive Director Non-Executive Director Non-Executive Director	

Benedicto C. Sison	Chief Executive Officer and Country Head / Executive Director
Alexander S.	President /
Narciso	Executive Director

Kindly see the composition of the Board in the 2021 Annual Report, Section Board of Directors and Credentials; General Information Sheet; and Sun Life website, About Us, Who We Are web page.

Source Documents and Links:

2021 Annual Report, Section Board of Directors and Credentials

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf

General Information Sheet

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/General%20Information%20Sheet%20SLOCPI%202021.pdf

Sun Life website, About Us, Who We Are web page

https://www.sunlife.com.ph/en/ab out-us/who-we-are/

Company provides in its Board Cland Manual on Corporate Govern a policy on training of directors. The second control of the control	nance	Provide link or reference to the company's Board Charter and Manual on Corporate Governance relating to its policy on training of directors. The Manual on Corporate Governance, Annex A Board Charter, Section Onboarding/Orientation and Continuing Training for Directors provides that all Directors shall undergo relevant and continuing training for at least four (4) hours. Source Documents and Links: Manual on Corporate Governance, Annex A Board Charter, Section Onboarding/Orientation and Continuing Training for Directors page 37 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf	Not applicable
Company provides in its Board Cha Manual on Corporate Governance orientation program for first time dire	ce an	Provide information or link/reference to a document containing information on the orientation program and trainings of directors for the previous year, including the number of hours attended and topics	Not applicable
Company has relevant a continuing training for all directors.	nnual Compliant	- covered.	Not applicable

The Company has an orientation program for every new director to ensure their understanding of the business and operations of the Company and continuing training for directors.

Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Onboarding/Orientation and Continuing Training for Directors.

Kindly see the continuing education of Directors in the 2021 Annual Report, Section Corporate Governance, Training and continuing education programme of directors and the Training Certificates of Directors and Officers.

Source Documents and Links:

Manual on Corporate Governance, Annex A Board Charter, Section Onboarding/Orientation and Continuing Training for Directors page 37

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf

		2021 Annual Report, Section Corporate Governance, Training and continuing education programme of directors https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf Training Certificates of Directors and Officers https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Training%20Certificates%20of%20Directors%20and%20Officers%20SLOCPI%202021.pdf	
Recommendation 1.4			
1. Board has a policy on board diversity.	Compliant	Provide information on or link/reference to a document containing information on the company's board diversity policy. Indicate gender composition of the board.	Not applicable
		The Company is committed to the principles of good corporate governance on Board diversity. In 2021, the Board is composed of five (5) male Directors and one (1) female Director.	
		Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Board Diversity and	

		the 2021 Annual Report, Section Diversity and Inclusion. Source Document and Link: Manual on Corporate Governance, Annex A Board Charter, Section Board Diversity, page 36 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf 2021 Annual Report, Section Corporate Governance, Diversity and Inclusion https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
Recommendation 1.5			
 Board is assisted in its duties by a Corporate Secretary. 	Compliant	Provide information on or link/reference to a document containing information on the	Not applicable
Corporate Secretary is a separate individual from the Compliance Officer.	Compliant	Corporate Secretary, including his/her name, qualifications, duties and functions.	Not applicable
3. Corporate Secretary is not a member of the Board of Directors.	Compliant	The Company's Corporate Secretary, Atty. Anna Katrina C. Kabigting-Ibero, is responsible for assisting the Board in making business judgment in good faith	Not applicable

and in the performance of their responsibilities and obligations.

Kindly see the information on the Corporate Secretary, including her name, qualifications, duties and functions in the 2021 Annual Report, Section Board Appointed Officers; Sun Life website, About Us, Who We Are web page; and Manual on Corporate Governance, Section II.D. The Corporate Secretary.

The Corporate Secretary is a separate individual from the Compliance Officer. The Company's Corporate Secretary is Atty. Anna Katrina C. Kabigting-Ibero while the Compliance Officer is Atty. Ma. Jemilyn S. Camania. The duties and responsibilities of the Corporate Secretary are different from those of the Compliance Officer.

Kindly see the name, qualifications, duties and functions of the Compliance Officer in the 2021 Annual Report, Section Board Appointed Officers; Sun Life website, About Us, Who We Are web page, and Manual on Corporate Governance, Section II.A. Compliance Officer.

The Corporate Secretary is not a member of the Board of Directors. Kindly see the names and profiles of the Directors in the 2021 Annual Report, Section Board of Directors and Credentials; Sun Life website, About Us, Who We Are web page; and General Information Sheet. Source Documents and Link: 2021 Annual Report, Section Board Appointed Officers and Section **Board of Directors and Credentials** https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf Sun Life website, About Us, Who We Are web page https://www.sunlife.com.ph/en/ab out-us/who-we-are/ Manual on Corporate Governance, Section II.D. The Corporate Secretary, pages 19-20 and Section **II.A. Compliance Officer**, pages 1-2 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI

2.pdf

		General Information Sheet	
		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/General%20Informatio	
		n%20Sheet%20SLOCPI%202021.pdf	
Corporate Secretary attends training/s on corporate governance.	Compliant	Provide information or link/reference to a document containing information on the corporate governance training attended, including number of hours and topics covered	Not applicable
		The Company's Corporate Secretary attends continuing education seminar on corporate governance.	
		Kindly see the training certificate for the four (4) hours of Advanced Corporate Governance training attended by the Corporate Secretary on October 5, 2021.	
		Source Document and Link:	
		Training Certificates of Directors and Officers https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Training%20Certificates%20of%20Directors%20and%20Officers%20SLOCPI%202021.pdf	

Recommendation 1.6			
Board is assisted by a Compliance Officer.	Compliant	Provide information on or link/reference to a document containing information on the	Not applicable
2. Compliance Officer has a rank of Senior Vice President or an equivalent position with adequate stature and authority in the corporation.	Compliant	Compliance Officer, including his/her name, position, qualifications, duties and functions.	Not applicable
Compliance Officer is not a member of the board.	Compliant	The Board is assisted by the Company Compliance Officer, Atty. Ma. Jemilyn S. Camania. Atty. Camania received her Bachelor of Arts in Psychology (1992) and Bachelor of Laws (2001) degrees from the University of the Philippines (Diliman). She passed the Bar Examinations in 2002. She is also a Fellow, Life Management Institute (2010), Professional, Customer Service (with honors) (2011), and Associate, Insurance Regulatory Compliance (2014) of the Life Office Management Association (LOMA). The Compliance Officer has a rank of Band 8 and has unrestricted access to the Chief Executive Officer, the Board of Directors and any Committee of the Board of Directors. Management of Compliance Risk is supported by the Three Lines of Defence Model which provides a consistent, transparent and clearly documented allocation of accountability and segregation of functional responsibilities. The	Not applicable

Compliance Officer, in the second line of defence, is responsible for creating a framework and setting standards for compliance risk management processes and control, as well as providing effective independent challenge to the first line of defence in respect of the same, including monitoring and testing the effectiveness of first-line's controls.

Kindly see the information on the Compliance Officer, including her name, qualifications, duties and functions in the 2021 Annual Report, Section Board Appointed Officers, Sun Life website, About Us, Who We Are web page, and Manual on Corporate Governance, Section II.A. Compliance Officer.

The Compliance Officer is not a member of the Board of Directors.

Kindly see the names and profiles of the Directors in the 2021 Annual Report, Section Board of Directors and Credential, Sun Life website, About Us, Who We Are web page, and General Information Sheet.

Source Documents and Link:

		2021 Annual Report, Section Board Appointed Officers and Section Board of Directors and Credentials https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
		Sun Life website, About Us, Who We Are web page https://www.sunlife.com.ph/en/about-us/who-we-are/ Manual on Corporate Governance,	
		Section II.A. Compliance Officer, pages 1-2 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf	
		General Information Sheet https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/General%20Information%20Sheet%20SLOCPI%202021.pdf	
Compliance Officer attends training/s on corporate governance annually.	Compliant	Provide information on or link/reference to a document containing information on the corporate governance training attended, including number of hours and topics covered	Not applicable

	The Company's Compliance Officer attends continuing education seminar on corporate governance.	
	Kindly see the training certificate for the four (4) hours of Advanced Corporate Governance training attended by the Compliance Officer on October 5, 2021.	
	Source Document and Link:	
	Training Certificates of Directors and Officers https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Training%20Certificates%20of%20Directors%20and%20Officers%20SLOCPI%202021.pdf	
and other legal pronouncements and guid stakeholders.	nd accountabilities of the Board as provided under the elines should be clearly made known to all director	
Recommendation 2.1		
Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.	Provide information or reference to a document containing information on how the directors performed their duties (can include board resolutions, minutes of meeting)	Not applicable
	The Directors act in good faith and in the best interest of the Company. Page 17 of 169	

		<u>, </u>	
		Kindly see the Manual on Corporate Governance, Section II.B. Board of Directors and its Annex A Board Charter, Section Position Description for the Directors.	
		Source Documents and Link:	
		Manual on Corporate Governance, Section II.B. Board of Directors, pages 2-5 and its Annex A Board Charter, Section Position Description for the Directors, pages 32-33 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf	
Recommendation 2.2			
Board oversees the development, review and approval of the company's business objectives and strategy.	Compliant	Provide information or link/reference to a document containing information on how the directors performed this function (can include board resolutions, minutes of	Not applicable
 Board oversees and monitors the implementation of the company's business objectives and strategy in order to sustain the company's long-term viability and strength. 	Compliant	meeting) Indicate frequency of review of business objectives and strategy	Not applicable
		The Board of Directors is primarily responsible for identifying and setting the Company's strategic directions as well as its Mission and	

Vision. The Board monitors the implementation of the Company's strategy and reviews the vision and mission periodically. Every year during their fourth quarter meeting, the Board of Directors review the Company's Mission and Vision Statements to determine if the same is still aligned with the Company's objectives and corporate strategy.

Kindly see the 2021 Annual Report, Section Corporate Governance.

Kindly also see the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board.

Source Documents and Link:

2021 Annual Report, Section Corporate Governance

https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf

Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board, pages 3-5

Recommendation 2.3		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf	
Board is headed by a competent and qualified Chairperson. In the second of the s	Compliant	Provide information or reference to a document containing information on the Chairperson, including his/her name and qualifications The Chairman of the Board, Mr. Jose Isidro N. Camacho, an Independent Director, serves to represent the interests of all shareholders and stakeholders. He provides leadership to assist the other Directors in carrying out their responsibilities and to enhance the effectiveness and cohesion of the Board as a whole. Kindly see the information on the Chairman of the Board, including his name, qualifications, duties and functions in the 2021 Annual Report, Section Board of Directors and Credential, Sun Life website, About Us, Who We Are web page, and Manual on Corporate Governance, Annex A Board Charter, Position Description for the Chairman.	Not applicable

		Source Documents and Link:	
		2021 Annual Report, Section Board of Directors and Credentials https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf	
		Sun Life website, About Us, Who We Are web page https://www.sunlife.com.ph/en/about-us/who-we-are/	
		Manual on Corporate Governance, Annex A Board Charter, Section Position Description of Chairman, page 31 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	
Recommendation 2.4			
Board ensures and adopts an effective succession planning program for directors, key officers and management.	Compliant	Disclose and provide information or link/reference to a document containing information on the company's succession planning policies and programs and its implementation	Not applicable
Board adopts a policy on the retirement for directors and key officers.	Compliant	The Board and its Corporate Governance, Nomination and Remuneration Committee are	Not applicable

responsible for the succession plan for the board members and Board nominated officers, including adopting a retirement policy.

Kindly see the policy on succession planning and retirement in the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board; Section II.C.2. Corporate Governance, Nomination and Remuneration Committee; and Annex A Board Charter, Section Duties and Responsibilities of the Board of Directors.

Source Documents and Link:

Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board, pages 3-5

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf

Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee, pages 15-18.

		Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Board of Directors, page 29.	
Recommendation 2.5 1. Board formulates and adopts a policy specifying the relationship between remuneration and performance of key officers and board members.	Compliant	Provide information on or link/reference to a document containing information on the company's remuneration policy and its implementation, including the relationship between remuneration and performance.	Not applicable
2. Board aligns the remuneration of key officers and board members with long-term interests of the company.	Compliant	The Board determines the relationship between remuneration and performance of key officers and board members which should	Not applicable
Directors do not participate in discussions or deliberations involving his/her own remuneration.	Compliant	be aligned with the long-term interests of the Company. Kindly see the key factors that are considered in the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board. The Corporate Governance, Nomination and Remuneration Committee recommends remuneration packages for corporate and individual performance.	Not applicable
		Kindly see the duty of the Board on remuneration in the Manual on	

		Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee.	
		Source Documents and Link:	
		Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board, pages 3-5 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI	
		2.pdf Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee, pages 15-18	
Recommendation 2.6			
Board has a formal and transparent board nomination and election policy.	Compliant	Provide information or reference to a document containing information on the company's nomination and election policy and process and its implementation	Not applicable
2. Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.	Compliant	directors, how the shortlisted candidates and how it encourages nominations from	Not applicable
3. Board nomination and election policy includes how the company accepts nominations from minority shareholders.	Compliant	shareholders. Provide proof if minority shareholders have a right to nominate candidates to the board	Not applicable

 4. Board nomination and election policy includes how the board reviews nominated candidates. 5. Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement 	Compliant	Provide information if there was an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director. The Corporate Governance, Nomination and Remuneration	Not applicable Not applicable
of a director. 6. Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.	Compliant	Committee sets forth the selection of Directors. Investors/minority interests have the right to elect, remove and replace Directors and vote on certain corporate acts in accordance with the Corporation Code and the Company's By-Laws. Kindly see the Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee and Section VI.B. Investors' Rights and Protection. Kindly also see the Company By-Laws, Section 3.2. Election and Term. Source Documents and Link: Manual on Corporate Governance, Section II.C.2. Corporate	Not applicable
		Governance, Nomination and Remuneration Committee, pages 15-18	

		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf	
		Manual on Corporate Governance, Section VI.B. Investors' Rights and Protection, pages 23-25	
		Company By-Laws, Section 3.2. Election and Term, page 5 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/By-Laws%20SLOCPI.pdf	
Recommendation 2.7			
 Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions. 	Compliant	Provide information on or reference to a document containing the company's policy on related party transaction, including policy on review and approval of significant RPTs	Not applicable
2. RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions.	Compliant	Identify transactions that were approved pursuant to the policy.	Not applicable
3. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.	Compliant	The Board has the overall responsibility in ensuring that transactions with related parties and other unusual or infrequently occurring transactions, which pass the materiality threshold are	Not applicable

compliance with applicable laws and regulations to protect the interest of policyholders, members, planholders, card holders, claimants, creditors and other stakeholders.

Kindly see the Related Party Transactions Operating Guidelines.

Kindly see the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board and Section II.C.1. Audit, Risk Management and Review of Related Party Transactions (RPT) Committee.

Source Documents and Link:

Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board, pages 3-5

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf

Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, pages 6-15.

Recommendation 2.8		Related Party Transactions Operating Guidelines https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Related%20Party%20Tr ansactions%20Operating%20Guidel ine%20SLOCPI%202021.pdf	
1. Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	Provide information on or reference to a document containing the Board's policy and responsibility for approving the selection of management. Identity the Management team appointed The Board is primarily responsible for approving the selection of officers such as the Chief Executive Officer (CEO) and Country Head, President, Treasurer, Compliance Officer, Corporate Secretary, Assistant Corporate Secretary, Risk Officer, and Internal Auditor. Kindly see the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board. The following are the Board appointed officers of the Company as provided in the Sun Life website:	Not applicable

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Officer	Position	
Benedicto C. Sison	Chief Executive Officer and Country Head	
Alexander S. Narciso	President	
Candy S. Esteban	Treasurer and Chief Financial Officer	
Ma. Jemilyn S. Camania	Compliance Officer, Money Laundering Reporting Officer, and Data Protection Officer	
Anna Katrina C. Kabigting-Ibero	Corporate Secretary	
Winlove Apple R. Sandalo- Esperanza	Assistant Corporate Secretary	
Ria V. Mercado	Risk Officer	
Joel O. Bungabong	Internal Auditor	

Source Documents and Link:

Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board, pages 3-5

https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf

		Sun Life website, About Us, Who We Are web page https://www.sunlife.com.ph/en/about-us/who-we-are/ 2021 Annual Report, Section Board Appointed Officers https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
2. Board is primarily responsible for the performance of Managem the Chief Executive Officer (Chief Risk Officer, Chief Coofficer and Chief Audit Executive Officer and Chief Audit Executive Chief Risk Officer Chief Coofficer and Chief Audit Executive Chief Risk Officer Chief Coofficer and Chief Audit Executive Chief Risk Officer Chief	ent led by CEO) and functions empliance	Provide information on or reference to a document containing the Board's policy and responsibility for assessing the performance of management. Provide information on the assessment process and indicate frequency of assessment of performance.	Not applicable
		The Board is primarily responsible for assessing the performance of the Chief Executive Officer and Country Head and other members of senior management.	
		Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Board of Directors.	

		Kindly see the Board Evaluation Certificate. Source Documents and Link: Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Board of Directors, page 29-30 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf Board Evaluation Certificate https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Board%20Evaluation% 20Certiicate%20SLOCPI%202021.pd f	
Recommendation 2.9			
1. Board establishes an effective performance management framework that ensures that Management's performance is at par with the standards set by the Board and Senior	Compliant	Provide information on or link/reference to a document containing the Board's performance management framework for management and personnel.	Not applicable
Management. 2. Board establishes an effective	Compliant	The Board establishes an effective performance management framework.	Not applicable
performance management framework that ensures that personnel's performance is at par with the standards			

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set by the Board and Senior Management.		Kindly see the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board. Kindly also see the 2021 Annual Report, Section Corporate Governance, Board of Directors.	
		Source Documents and Link:	
		Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board, pages 3-5	
		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf	
		2021 Annual Report, Section Corporate Governance, Board of Directors https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf	
Recommendation 2.10			
Board oversees that an appropriate internal control system is in place.	Compliant	Provide information on or link/reference to a document showing the Board's responsibility for overseeing that an appropriate internal control system is in	Not applicable
	•		

2. The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders. 3. The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.	Compliant	place and what is included in the internal control system The Board oversees an appropriate internal control system for monitoring and managing potential conflict of interest of the Management, members and shareholders. Kindly see the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board. Kindly see the Conflict of Interest Operating Guidelines. Kindly see the Related Party Transactions Operating Guidelines. Kindly see the Code of Conduct, Section Avoiding Conflicts of Interest. Kindly also see the Sun Life website, About Us, Corporate Governance, Company Policies, Avoiding Conflicts of Interest web page.	Not applicable
		Source Documents and Link: Manual on Corporate Governance, Section II.B.2. Duties and	

Responsibilities of the Board, pages
3-5
https://www.sunlife.com.ph/conte
nt/dam/sunlife/regional/philippines
/documents/Manual%20on%20Cor
porate%20Governance%20SLOCPI
2.pdf
Conflict of Interest Operating
Guidelines
https://www.sunlife.com.ph/conte
nt/dam/sunlife/regional/philippines
/documents/Conflict%20of%20Inter
est%20Operating%20Guideline%20S LOCPI%202021.pdf
LOCF1/6202021.pdl
Related Party Transactions
Operating Guidelines
https://www.sunlife.com.ph/conte
nt/dam/sunlife/regional/philippines
/documents/Related%20Party%20Tr
ansactions%20Operating%20Guidel
ine%20SLOCPI%202021.pdf
Code of Conduct, Section Avoiding
Conflicts of Interest,
https://www.sunlife.com.ph/conte
nt/dam/sunlife/regional/philippines
/documents/Code%20of%20Cond
<u>uct1.pdf</u>
Sun Life website, About Us,
Corporate Governance, Company
Policies, Avoiding Conflicts of
Interest web page

			https://www.sunlife.com.ph/en/ab out-us/corporate- governance/company-policies/	
3. Board approves to Charter.	the Internal Audit	Compliant	Provide reference or link to the company's Internal Audit Charter	Not applicable
			The Board, through the Audit, Risk Management and Review of RPT Committee, evaluates and approves the annual internal audit plan.	
			Kindly see the Manual on Corporate Governance, Section II.C.1 Audit, Risk Management and RPT Committee, Section Duties and Responsibilities, Internal Control and Audit and Section II.F. Internal Auditor.	
			Source Documents and Link:	
			Manual on Corporate Governance, Section II.C.1. Audit Risk Management and Review of RPT Committee, pages 6-15 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf	

		Manual on Corporate Governance, Section II.F. Internal Auditor, pages 21-22	
Recommendation 2.11			
1. Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks. 2. The risk management framework guides the board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies.	Compliant	Provide information on or link/reference to a document showing the Board's oversight responsibility on the establishment of a sound enterprise risk management framework and how the board was guided by the framework. Provide proof of effectiveness of risk management strategies, if any. The Board oversees the sound risk management framework to monitor and manage strategic, regulatory, operational and financial risks. Kindly see the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board. Kindly see the Risk Management Framework Operating Guideline – Enterprise. Kindly see the 2021 Annual Report, Section Risk Management.	Not applicable Not applicable
		Source Documents and Link:	

		Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board, pages 3-5 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf Risk Management Framework Operating Guideline – Enterprise https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Risk%20Management%20Framework%20Operating%20Guideline%20-%20Enterprise.pdf 2021 Annual Report, Section Risk Management https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
1. Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary role.	Compliant	Provide link to the company's website where the Board Charter is disclosed. The Board approved the Manual on	Not applicable
2. Board Charter serves as a guide to the directors in the performance of their functions.	Compliant	Corporate Governance and its Annex A Board Charter, which sets forth its purposes, authority, duties	Not applicable

s and Link:
rate Governance,
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(

Committee Charter.

Recommendation 3.1		
Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities.	Provide information or link/reference to a document containing information on all the board committees established by the company. The Board established the following Board Committees to aid in complying with the principles of good corporate governance:	Not applicable

- 1. Audit, Risk Management and Review of RPT Committee
- 2. Corporate Governance, Nomination and Remuneration Committee

Kindly see the Manual on Corporate Governance, Section II.C. Board Committees.

Kindly also see the 2021 Annual Report, Section Corporate Governance, Committees.

Source Documents and Link:

Manual on Corporate Governance, Section II.C. Board Committees, pages 6-18 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf

2021 Annual Report, Section Corporate Governance, Committees

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf

Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.	Compliant	Provide information or link/reference to a document containing information on the Audit Committee, including its functions. Indicate if it is the Audit Committee's responsibility to recommend the appointment and removal of the company's external auditor.	Not applicable
		The Company has an Audit, Risk Management and Review of RPT Committee which assists the Board in fulfilling its oversight responsibilities for the financial reporting process, the system of internal control, the internal and external audit process, and compliance with laws and regulations.	
		Kindly see the Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee.	
		Kindly also see the 2021 Annual Report, Section Corporate Governance, Committees.	
		Source Documents and Link:	
		Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, pages 6-15	

		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf 2021 Annual Report, Section Corporate Governance, Committees https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
2. Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent. Output Description:	Compliant	Provide information or link/reference to a document containing information on the members of the Audit Committee, including their qualifications and type of directorship. The Audit, Risk Management and Review of RPT Committee is composed of three (3) Directors, majority of whom are Independent Directors, including the Committee Chair, and who are appointed by the Board on an annual basis following each annual meeting. Kindly see the Manual on Corporate Governance Section II.C.1. Audit, Risk Management and Review of RPT Committee.	Not applicable

The Committee is composed of the following members:

Director	Designation
Jose Isidro N. Camacho	Chairman / Independent Director / Non-Executive Director
Leo M. Grepin	Non-Executive Director
Francisco S.A. Sandejas	Independent Director

Kindly see the profiles of the Directors in the 2021 Annual Report, Section Board of Directors and Credentials.

Source Documents and Links:

Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, pages 6-15 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf

2021 Annual Report, Section Board of Directors and Credentials

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines

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		/documents/2021%20SLOCPI%20An	
		nudi%20Report.pdf	
3. All the members of the corelevant background, kn and/or experience in accounting, auditing and Output Description:	owledge, skills, the areas of	Provide information or link/reference to a document containing information on the background, knowledge, skills, and/or experience of the members of the Audit Committee. The Audit, Risk Management and Review of RPT Committee as a whole possesses the experience and expertise required to fulfill the Committee's mandate. Each member of the Committee is financially literate, have experience in accounting or finance, or at least an adequate understanding of, or competence in, most of the Corporation's financial and risk management systems and regulatory environment. Kindly see the 2021 Annual Report,	Not applicable
		Section Board of Directors and Credentials.	
		Kindly also see the Board of Director's Skills Matrix.	
		Source Documents and Link:	
		2021 Annual Report, Section Board of Directors and Credentials	

		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf Board of Director's Skills Matrix https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Board%20of%20Directors%20Skills%20Matrix%20SLOCPI%202021.pdf	
4. The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee.	Non- Compliant	Provide information or link/reference to a document containing information on the Chairman of the Audit Committee Chairman Jose Isidro N. Camacho of the Audit, Risk Management and Review of RPT Committee, is the Chairman of the Board. Kindly see the profile of the Chairman of the Audit, Risk Management and Review of RPT Committee in the 2021 Annual Report, Section Board of Directors and Credential. Source Documents and Link: 2021 Annual Report, Section Board	Chairman Jose Isidro N. Camacho of the Audit, Risk Management and Review of RPT Committee, is the Chairman of the Board. Even if he is both the Chairman of the Board and Chairperson of the Audit, Risk Management and Review of Related Party Transactions (RPT) Committee, he can still effectively perform his functions.
		of Directors and Credential https://www.sunlife.com.ph/conte https://www.sunlife/regional/philippines	

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	nual%20Report.pdf	
1. Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and Remuneration Committee.	Provide information or reference to a document containing information on the Corporate Governance Committee, including its functions Indicate if the Committee undertook the process of identifying the quality of directors aligned with the company's strategic direction, if applicable. The Company has a Corporate Governance, Nomination and Remuneration Committee which assists the Board in fulfilling its corporate governance responsibilities. Kindly see the Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee. Kindly also see the 2021 Annual Report, Section Corporate Governance, Committees. Source Documents and Link: Manual on Corporate Governance, Section II.C.2. Corporate	Not applicable

		N	T
		Governance, Nomination and	
		Remuneration Committee, pages	
		15-18	
		https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines	
		/documents/Manual%20on%20Cor	
		porate%20Governance%20SLOCPI	
		<u>2.pdf</u>	
		2021 Annual Report, Section	
		Corporate Governance,	
		Committees	
		https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines	
		/documents/2021%20SLOCPI%20An	
		nual%20Report.pdf	
2. Corporate Governance Committee is composed of at least three members, all of whom should be independent directors.	Non- Compliant	Provide information or link/reference to a document containing information on the members of the Corporate Governance Committee, including their qualifications and type of directorship.	Majority of the Committee Members are Independent Directors, including the Committee Chair, and the third member is a Non-Executive Director who is not
			actively involved in the management
			affairs of the Company.
		The Corporate Governance,	
		Nomination and Remuneration	
		Committee is composed of three	
		(3) members of the Board, majority	
		of whom are Independent	
		Directors, including a Committee	
		Chair, and in the absence of	
		another Independent Director, the	
		third member is a Non-Executive	
		Director. The members are	
		appointed by the Board on an	1

annual basis following each annual meeting. Kindly see the Manual on Corporate II.C.2. Governance Section Corporate Governance, Nomination and Remuneration Committee. The Committee is composed of the following members: Director Designation Francisco S.A. Chairman / Sandejas Independent Director / Non-Executive Director Leo M. Grepin Non-Executive Director Independent Jose Isidro N. Director / Camacho Non-Executive Director Kindly see the profiles of the Directors in the 2021 Annual Report, Section Board of Directors and Credentials. Source Documents and Link: Manual on Corporate Governance, II.C.2. Section Corporate Nomination Governance, and

		Remuneration Committee, pages 15-18 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf	
		2021 Annual Report, Section Board of Directors and Credentials https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
3. Chairman of the Corporate Governance Committee is an independent director.	Compliant	Provide information or link/reference to a document containing information on the Chairman of the Corporate Governance Committee.	Not applicable
		Chairman Francisco S.A. Sandejas of the Corporate Governance, Nomination and Remuneration Committee, is an Independent Director.	
		Kindly see the profile of the Chairman of the Corporate Governance, Nomination and Remuneration Committee in the 2021 Annual Report, Section Board of Directors and Credentials.	

Recommendation 3.4		Source Documents and Link: 2021 Annual Report, Section Board of Directors and Credentials https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
1. Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.	Compliant	Provide information or link/reference to a document containing information on the Board Risk Oversight Committee (BROC), including its functions The Company has an Audit, Risk Management and Review of RPT Committee which assists the Board in fulfilling its oversight responsibilities for the financial reporting process, the system of internal control, the internal and external audit process, and compliance with laws and regulations. Kindly see the Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee. Kindly also see the 2021 Annual Report, Section Corporate Governance, Committees.	Not applicable

		Source Documents and Link: Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, pages 15-18 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf 2021 Annual Report, Section Corporate Governance, Committees https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf	
2. BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman. Output Description:	Compliant	Provide information or link/reference to a document containing information on the members of the BROC, including their qualifications and type of directorship The Audit, Risk Management and Review of RPT Committee is composed of three (3) Directors, majority of whom are independent Directors, including the Committee Chair, and who are appointed by the Board on an annual basis following each annual meeting.	Not applicable

Kindly see the Manual on Corporate Governance Section II.C.1. Audit, Risk Management and Review of RPT Committee.

The Committee is composed of the following members:

Director	Designation
Jose Isidro N. Camacho	Chairman / Independent
	Director / Non-Executive
	Director
Leo M. Grepin	Non-Executive Director
Francisco S.A.	Independent
Sandejas	Director /
	Non-Executive
	Director

Kindly see the profiles of the Directors in the 2021 Annual Report, Section Board of Directors and Credentials.

Source Documents and Link:

Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, pages 15-18 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor

		porate%20Governance%20SLOCPI 2.pdf 2021 Annual Report, Section Board of Directors and Credential https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf	
3. The Chairman of the BROC is not the Chairman of the Board or of any other committee.	Non- Compliant	Provide information or link/reference to a document containing information on the Chairman of the BROC Chairman Jose Isidro N. Camacho of the Audit, Risk Management and Review of RPT Committee, is the Chairman of the Board. Kindly see the profile of the Chairman of the Audit, Risk Management and Review of RPT Committee in the 2021 Annual Report, Section Board of Directors and Credential. Source Documents and Link: 2021 Annual Report, Section Board of Directors and Credential https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines	Chairman Jose Isidro N. Camacho of the Audit, Risk Management and Review of RPT Committee, is the Chairman of the Board. Even if he is both the Chairman of the Board and Chairperson of the Audit, Risk Management and Review of RPT Committee, he can still effectively perform his functions.

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		/documents/2021%20SLOCPI%20An	
		nual%20Report.pdf	
4. At least one member of the BROC has relevant thorough knowledge and experience on risk and risk management.	Compliant	Provide information or link/reference to a document containing information on the background, skills, and/or experience of the members of the BROC.	Not applicable
		The Audit, Risk Management and Review of RPT Committee as a whole possesses the experience and expertise required to fulfill the Committee's mandate. Each member of the Committee is financially literate, have experience in accounting or finance, or at least an adequate understanding of, or competence in, most of the Corporation's financial and risk management systems and regulatory environment.	
		Kindly see the 2021 Annual Report, Section Board of Directors and Credential.	
		Kindly also see the Board of Director's Skills Matrix.	
		Source Documents and Link:	
		2021 Annual Report, Section Board of Directors and Credential	

		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf Board of Director's Skills Matrix https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Board%20of%20Directors%20Skills%20Matrix%20SLOCPI%202021.pdf	
Recommendation 3.5			
Board establishes a Related Party Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.	Compliant	Provide information or link/reference to a document containing information on the Related Party Transactions (RPT) Committee, including its functions. The Company has an Audit, Risk Management and Review of RPT Committee which assists the Board in fulfilling its oversight responsibilities for the financial reporting process, the system of internal control, the internal and external audit process, and compliance with laws and regulations. Kindly see the Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee.	Not applicable

		Kindly also see the 2021 Annual Report, Section Corporate Governance, Review of RPT Committee.	
		Source Documents and Link:	
		Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, pages 15-18 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf	
		2021 Annual Report, Section Corporate Governance, Review Committee for Related Party Transactions https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
2. RPT Committee is composed of at least three non-executive directors, two of whom should be independent, including the Chairman.	Compliant	Provide information or link/reference to a document containing information on the members of the RPT Committee, including their qualifications and type of directorship. The Audit, Risk Management and Review of RPT Committee is	Not applicable

composed of three (3) Directors, majority of whom are Independent Directors, including the Committee Chair, all are Non-Executive Directors, and who are appointed by the Board on an annual basis following each annual meeting.

Kindly see the Manual on Corporate Governance Section II.C.1. Audit, Risk Management and Review of RPT Committee.

The Committee is composed of the following members:

Director	Designation
Jose Isidro N. Camacho	Chairman / Independent Director / Non-Executive
Leo M. Grepin	Director Non-Executive Director
Francisco S.A. Sandejas	Independent Director / Non-Executive Director

Kindly see the profiles of the Directors in the 2021 Annual Report, Section Board of Directors and Credentials.

Source Documents and Link:

		Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, pages 15-18 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf 2021 Annual Report, Section Board of Directors and Credentials https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines	
		/documents/2021%20SLOCPI%20An nual%20Report.pdf	
Recommendation 3.6			
 All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information. 	Compliant	Provide information on or link/reference to the company's committee charters, containing all the required information, particularly the functions of the Committee that is necessary for performance evaluation purposes.	Not applicable
2. Committee Charters provide standards for evaluating the performance of the Committees.	Compliant	The Board Committees have their respective purposes, memberships, structures and operations and duties and responsibilities.	Not applicable
		Kindly see the Manual on Corporate Governance, Section II.C. Board Committees.	

		The Board through the Corporate Governance, Nomination and Remuneration Committee, oversees the periodic performance evaluation of the Board and its committees, and conducts an annual self-evaluation of its performance. Kindly see the Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee.	
		Source Documents and Link:	
		Manual on Corporate Governance, Section II.C. Board Committees, pages 6-18 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	
		Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee, pages 15-18	
3. Committee Charters were fully disclosed on the company's website.	Compliant	Provide link to company's website where the Committee Charters are disclosed.	Not applicable

	The Manual on Corporate Governance is available in the Sun Life website.	
	Source Documents and Link:	
	Manual on Corporate Governance https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	
perform their duties and responsibilities, includi	npany, the directors should devote the time and atte	, , , , , , , , , , , , , , , , , , , ,
Recommendation 4.1 1. The Directors attend and actively participate in all meetings of the Board, Committees and shareholders in person or through tele-/videoconferencing conducted in accordance with the rules and regulations of the Commission.	Compliant Provide information or link/reference to a document containing information on the process and procedure for tele/videoconferencing board and/or committee meetings. Provide information or link/reference to a document containing information on the attendance and participation of directors to Board, Committee and shareholders' meetings.	

whether in person or through tele-/videoconferencing, unless prevented by illness, death in the immediate family, serious accidents, or other analogous causes.

Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Directors.

Kindly see the 2021 Certificate of Board of Directors Attendance.

Source Documents and Link:

Manual on Corporate Governance,
Annex A Board Charter, Section
Duties and Responsibilities of the
Directors, pages 29-30
https://www.sunlife.com.ph/conte
nt/dam/sunlife/regional/philippines
/documents/Manual%20on%20Cor
porate%20Governance%20SLOCPI
2.pdf

2021 Certificate of Board of Directors Attendance

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20Certificate%20of%20Board%20of%20Directors%20Attendance%20SLOCPI.pdf

The directors review meeting materials for all Board and Committee meetings.	Compliant	Directors inform himself or herself of significant matters dealt with at meetings not attended. They review Board and Committee meeting materials. Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Directors.	Not applicable
		Source Documents and Link:	
		Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Directors, pages 29-30 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	
3. The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings.	Compliant	Provide information or link/reference to a document containing information on any questions raised or clarification/explanation sought by the directors	Not applicable
		Directors, if necessary, are expected to ask the necessary questions or to seek clarifications	

		and explanations during the Board and Committee meetings. Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities.	
		Source Documents and Link: Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Directors, pages 29-30 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 1.pdf	
Recommendation 4.2 1. Non-executive directors concurrently serve as directors to a maximum of five Insurance Commission Regulated Entities (ICREs) and publicly-listed companies to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposals/views, and oversee the long-term strategy of the company.	Compliant	Disclose if the company has a policy setting the limit of board seats that a non-executive director can hold simultaneously. Provide information or reference to a document containing information on the directorships of the company's directors in both listed and non-listed companies The Non-Executive Directors concurrently serve as directors to a maximum of five (5) Insurance Commission Regulated Entities	Not applicable

		(ICREs) and publicly-listed companies. Kindly see the 2021 Annual Report, Section Board of Directors Credentials.	
		Source Documents and Link: 2021 Annual Report, Section Board of Directors Credentials https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf	
1. The directors notify the company's board where he/she is an incumbent director before accepting a directorship in another company.	Compliant	Provide copy of written notification to the board or minutes of board meeting wherein the matter was discussed. The Directors will notify the Company's Board before accepting a directorship in another company. Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of Directors.	Not applicable

		In 2021, there a submitted to Secretary.	re no notifications the Corporate	
		Source Documer	nts and Link:	
		Annex A Board Duties and R	orate Governance, Charter, Section esponsibilities of	
		https://www.sunlint/dam/sunlife/re//documents/Mai	pages 29-30 ife.com.ph/conte egional/philippines nual%20on%20Cor nance%20SLOCPI	
Principle 5: The board should endeavor to exe	rcise an objecti	ve and independe	ent judgment on all	corporate affairs
1. The Board is composed of at least twenty percent (20%) independent directors. Recommendation 5.1	Compliant	document containir	or link/reference to a ng information on the adent directors in the	Not applicable
			\ <i>\</i>	
		Director Jose Isidro N.	Designation Chairman /	
		Camacho	Independent	

	Non-Executive	
	Director	
Francisco S.A.	Independent	
Sandejas	Director /	
	Non-Executive	
	Director	
Leo M. Grepin	Non-Executive	
	Director	
Chia-Ling Chou	Non-Executive	
aka Lucy Chou	Director	
Benedicto C.	Chief Executive	
Sison	Officer and	
	Country Head /	
	Executive Director	
Alexander S.	President /	
Narciso	Executive Director	

Source Documents and Links:

2021 Annual Report, Section Corporate Governance, Board of Directors and Credential

https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf

General Information Sheet

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/General%20Information%20Sheet%20SLOCPI%202021.pdf

Sun Life website, About Us, Who We Are web page

		https://www.sunlife.com.ph/en/ab	
		out-us/who-we-are/	
Recommendation 5.2			
The independent directors possess all the qualifications and none of the disqualifications to hold the position.	Compliant	Provide information or link/reference to a document containing information on the qualifications of the independent directors.	Not applicable
		The Independent Directors possess all the qualifications and none of the disqualifications to hold the position.	
		Kindly see the profiles of the independent directors in the 2021 Annual Report, Section Corporate Governance, Board of Directors and Credentials.	
		Source Documents and Links:	
		2021 Annual Report, Section Corporate Governance, Board of Directors and Credentials https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
Recommendation 5.3			
The independent directors serve for a maximum cumulative term of nine years.	Compliant	Provide information or link/reference to a document showing the years IDs have served as such.	Not applicable

As far as Insurance Companies are concerned, the foregoing term limit shall be reckoned from 02 January 2015 while the reckoning date for the Pre-Need Companies and Health Maintenance Organizations shall be from 21 September 2016.

For other covered entities, all previous terms served by existing Independent Directors prior to the effectivity of this Circular shall not be included in the application of the term limit prescribed in this item.

Independent Directors shall have a maximum cumulative term of nine (9) years, after which Independent Director shall be perpetually barred from re-election as such in the same company. He may however, continue to qualify for nomination and election as a Non-Independent Director. Subject to meritorious justification and shareholder approval during the annual stockholders meeting, the Board may retain an independent director who has served as such for nine (9) years.

Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Position Description for the Independent Director.

Source Documents and Link:

Manual on Corporate Governance, Annex A Board Charter, Section Position Description for the Independent Director, pages 33-35 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf

0 The second of t		Dravida information or link/reference to a	Nichard Parkita
The company bars an independent director from serving in such capacity after the term limit of nine years.	Compliant	Provide information or link/reference to a document containing information on the company's policy on term limits for its independent director	Not applicable
		After the Independent Director had a maximum cumulative term of nine (9) years, the independent director shall be perpetually barred from reelection as such in the same company. He may however, continue to qualify for nomination and election as a Non-Independent Director. Subject to meritorious justification and shareholder approval during the annual stockholders meeting, the Board may retain an independent director who has served as such for nine (9) years.	
		Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Position Description for the Independent Director.	
		Source Documents and Link: Manual on Corporate Governance, Appear A Paged Charter Section	
		Annex A Board Charter, Section Position Description for the	

	Independent Director, pages 33-35 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI	
3. In the instance that the company retain an independent director in the same capacity after nine years, the board submits to the Insurance Commission of formal written justification and seel shareholders' approval during the annual shareholders' meeting.	Provide proof on submission of a formal written justification to the Insurance Commission and proof of shareholders' approval during the annual shareholders' meeting. If the Company wants to retain an Independent Director who has served for nine (9) consecutive years, the Board, subject to meritorious justification and shareholder approval during the annual stockholders meeting, may retain an independent director. The Board will submit a formal written justification to the Insurance Commission. Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Position Description for the Independent Director. Source Documents and Link:	Not applicable

		Manual on Corporate Governance, Annex A Board Charter, Section Position Description for the Independent Director, pages 33-35 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	
Recommendation 5.4			
The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.	Compliant	Identify the company's Chairman of the Board and Chief Executive Officer The Chairman of the Board is a separate individual from the Chief Executive Officer and Country Head. The Company's Chairman of the Board is Mr. Jose Isidro N. Camacho while the Chief Executive Officer and Country Head is Mr. Benedicto C. Sison. Kindly see the profile of the Chairman of the Board and the Chief Executive Officer and Country Head in the 2021 Annual Report, Section Board of Directors and the Sun Life website, About Us, Who We Are web page.	Not applicable

			2021 Annual Report, Section Board of Directors and Credential https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf Sun Life website, About Us, Who We Are web page https://www.sunlife.com.ph/en/ab out-us/who-we-are/	
Exe	Chairman of the Board and Chief cutive Officer have clearly defined consibilities.	Compliant	Provide information or link/reference to a document containing information on the roles and responsibilities of the Chairman of the Board and Chief Executive Officer. Identify the relationship of Chairman and CEO. The duties and responsibilities of the Chairman of the Board and the Chief Executive Officer are clearly defined. Kindly see the Manual on Corporate Governance, Annex A Position Description for the Chairman and Position Description for the Chief Executive Officer of the Corporation respectively. Source Documents and Link:	Not applicable

Recommendation 5.5		Manual on Corporate Governance, Annex A Board Charter, Section Position Description for the Chairman, page 31 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf Manual on Corporate Governance, Annex A Board Charter, Section Position Description for the Chief Executive Officer of the Corporation, page 32	
1. If the Chairman of the Board is not an independent director or where the roles of Chairman and CEO are being held by one person, the Board should designate a lead director among the independent directors.	Compliant	Provide information or link/reference to a document containing information on a lead independent director and his roles and responsibilities, if any. Indicate if Chairman is independent. The Chairman of the Board, Mr. Jose Isidro N. Camacho, is an Independent Director. Kindly see the profile of the Chairman of the Board in the 2021 Annual Report, Section Board of Directors and the Sun Life website, About Us, Who We Are web page.	Not applicable

Recommendation 5.6		Source Documents and Links: 2021 Annual Report, Section Board of Directors and Credential https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf Sun Life website, About Us, Who We Are web page https://www.sunlife.com.ph/en/ab out-us/who-we-are/	
1. Directors with material interest in a transaction affecting the corporation should abstain from taking part in the deliberations for the same. 1. Directors with material interest in a transaction affecting the corporation should abstain from taking part in the deliberations for the same.	Compliant	Provide proof of abstention, if this was the case Directors are required to disclose any personal interest or conflict of interest in relation to any matter to be considered by the Board and abstain from taking part in the deliberations for the same. Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of Directors. Source Documents and Link:	Not applicable

2.pdf	uments/Manual%20on%20Cor e%20Governance%20SLOCPI
Recommendation 5.7	
1. The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive directors present to ensure that proper checks and balances are in place within the corporation. 2. The meetings are chaired by the lead independent director. Compliant Provide any. Provide attended any. Provide attended any. Provide attended any. Provide attended any. Provide any. Provide attended any. Provide an	meetings are presided by man Jose Isidro N. Camacho Audit, Risk Management and w of RPT Committee, who is an endent Director. The see the Agenda of Audit, Risk Igement and Review of

Source Documents and Link:	
Agenda of Audit, Risk Management and Review of Related Party	
Transactions Committee Meetings	
https://www.sunlife.com.ph/conte	
nt/dam/sunlife/regional/philippines	
/documents/Agenda%20of%20Aud	
it%20Risk%20Management%20and	
%20Review%20of%20Related%20Pa	
rty%20Transactions%20Committee%	
20Meetings%20SLOCPI%202021.pdf	

Principle 6: The best measure of the Board's effectiveness is through an assessment process. The Board should regularly carry out evaluations to appraise its performance as a body, and assess whether it possesses the right mix of backgrounds and competencies.

Recommendation 6.1			
Board conducts an annual self- assessment of its performance as a whole.	Compliant	Provide proof of annual assessments conducted for the whole board, the individual members, the Chairman and the Committees	Not applicable
2. The performance of the Chairman is assessed annually by the Board.	Compliant	The Board conducts an annual self- assessment of its performance as a	Not applicable
3. The performance of the individual member of the Board is assessed annually by the Board.	Compliant	whole, the performance of each Board Committee, and the skills and experience of individual members. The self-assessment results are key	Not applicable
4. The performance of each committee is assessed annually by the Board.	Compliant	factors in the enhancement of directors' performance and effectiveness in the discharge of their duties. The result of the 2021	Not applicable

annual assessment was reported to the Board on March 3, 2022.

Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Board of Directors.

Kindly see the Board Evaluation Certificate.

Kindly see the 2021 Annual Report, Section Corporate Governance, Board Performance Appraisal.

Source Documents and Link:

Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Board, pages 29-30 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf

Board Evaluation Certificate

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Board%20Evaluation%20Certiicate%20SLOCPI%202021.pd

		T	
		2021 Annual Report, Section Corporate Governance, Board Performance Appraisal https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
5. Every three years, the assessments are supported by an external facilitator.	Compliant	Identify the external facilitator and provide proof of use of an external facilitator.	Not applicable
		The Company has a board assessment process in place. Every year, the Directors answer a Board Effectiveness Questionnaire (BEQ) to assess the effectiveness of the Board and Board Committees in the performance and exercise of their functions and mandate under the Manual on Corporate Governance, Charters of the various Board Committees, and applicable laws and regulations.	
		The questionnaire includes self-assessments on (1) performance as an individual director, (2) performance of the Board as a body, and (3) performance of each of the Committees to which the directors belong. The BEQ is sent to all members of the Board covering various facets of corporate	

including the governance responsibilities of the Board, independence, strategic planning, audit, risk management and skills and experience of individual directors. The results of the 2021 Board Effectiveness Questionnaire are collated by the external provider to ensure utmost confidentiality. Responses from individual directors not are and only disclosed the consolidated results are discussed and reported to the Board.

In 2021, the Directors accomplished the BEQ and have evaluated themselves, the Board, and the Board-Level Committees. The results of the BEQ show that the Board has a very good composition, and while it is diverse, it is balanced. There is areat teamwork within the Board of Directors and that the Chairman exercises his leadership and engages every Director during meetings. Management supports the Board effectively which results to the Board working well with Management. The results of the assessment were reported to the Board on March 3, 2022.

Kindly see the Manual on Corporate Governance, Annex A Board

Charter, Section Duties and Responsibilities of the Board of Directors. Kindly see the 2021 Annual Report, Section Corporate Governance, Board Performance Appraisal. Kindly see the Board Evaluation Certificate. Source Documents and Link: Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Board, pages 29-30 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf 2021 Annual Report, Section Corporate Governance, **Board** Performance Appraisal https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf **Board Evaluation Certificate**

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines

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		/documents/Board%20Evaluation%	
		20Certiicate%20SLOCPI%202021.pd	
		<u>†</u>	
Recommendation 6.2			
1. Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.	Compliant	Provide information or link/reference to a document containing information on the system of the company to evaluate the performance of the board, individual directors and committees, including a feedback mechanism from shareholders	Not applicable
The system allows for a feedback mechanism from the shareholders.	Compliant	The Company has a board assessment process in place. Every year, the Directors answer a Board Effectiveness Questionnaire (BEQ) to assess the effectiveness of the Board and Board Committees in the performance and exercise of their functions and mandate under the Manual on Corporate Governance, Charters of the various Board Committees, and applicable laws and regulations. The questionnaire includes self-assessments on (1) performance as an individual director, (2) performance of the Board as a body, and (3) performance of each of the Committees to which the directors belong. The BEQ is sent to all members of the Board covering various facets of corporate governance including the	Not applicable

responsibilities of the Board. independence, strategic planning, audit, risk management and skills and experience of individual directors. The results of the 2021 Board Effectiveness Questionnaire are collated by the external provider to ensure utmost confidentiality. Responses from individual directors are not and only the disclosed consolidated results are discussed and reported to the Board.

In 2021, the Directors accomplished the BEQ and have evaluated themselves, the Board, and the Board-Level Committees. The results of the BEQ show that the Board has a very good composition, and while it is diverse, it is balanced. There is great teamwork within the Board of Directors and that the Chairman exercises his leadership engages every Director during meetings. Management supports the Board effectively which results to the Board working well with Management. The results of the assessment were reported to the Board on March 3, 2022.

Kindly see the 2021 Annual Report, Section Corporate Governance, Board Performance Appraisal. Shareholders can give their feedback through any of the following reporting channels:

 Send report to: Code@sunlife.com

Kindly see the 2021 Annual Report, Section Whistleblower and Breach Policy.

Kindly also see the Sun Life website, Corporate Governance, Reporting Channels.

Source Documents and Link:

2021 Annual Report, Section Corporate Governance, Board Performance Appraisal and Section Whistleblower and Breach Policy https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf

Reporting Channels

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Reporting%20Channels%20SLOCPI.pdf

Principle 7: Members of the Board are duty-bound to apply high ethical standards, taking into account the interests of all stakeholders.					
Recommendation 7.1					
Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate	Compliant	Provide information on or link/reference to the company's Code of Business Conduct and Ethics.	Not applicable		
acceptable and unacceptable conduct and practices in internal and external dealings of the company.		The Code of Conduct, applicable to all Directors of the Board, Management Team, and employees, sets out clear standards for professional behaviour and empowers all to do the right thing.			
		Source Documents and Link:			
		Code of Conduct https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Code%20of%20Cond uct1.pdf			
The Code is properly disseminated to the Board, senior management and employees.	Compliant	Provide information on or discuss how the company disseminated the Code to its Board, senior management and employees.	Not applicable		
		The Code of Conduct is annually disseminated to all directors, officers and employees, posted in the Sun Life website and internal databases (The Source and Bright Hub), and explained to new directors, officers			

		and employees during onboarding or orientation. Source Documents and Link: Code of Conduct https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Code%20of%20Cond uct1.pdf	
3. The Code is disclosed and made available to the public through the company website.	Compliant	Provide a link to the company's website where the Code of Business Conduct and Ethics is posted/disclosed. The Code of Conduct is posted in the Sun Life website.	Not applicable
		Source Documents and Link:	
		Code of Conduct https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Code%20of%20Cond uct1.pdf	
Recommendation 7.2			
 Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics. 	Compliant	Provide proof of implementation and monitoring of compliance with the Code of Business Conduct and Ethics and internal policies.	Not applicable

		T	NI. L P I. I.
 Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies. 	Compliant	Indicate who are required to comply with the Code of Business Conduct and Ethics and any findings on non-compliance.	Not applicable
		One of the principal duties and responsibilities of each Director is confirming compliance with the Code of Conduct on an annual basis and maintaining the confidentiality of corporate information and Board deliberations.	
		The attestation also includes a provision wherein the Director shall notify the Compliance Officer of any change in the circumstances which might adversely affect his/her compliance with the Code.	
		Kindly see the Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Board of Directors.	
		The Board reviews and guides corporate strategy, major plans of action, risk management policies and procedures, annual budgets and business plans; set performance objectives; monitor implementation and corporate	
		performance; and oversee major	

capital expenditures, acquisitions and divestitures

Kindly see the Manual on Corporate Governance, Section II.B.2.f. Duties and Responsibilities of the Board.

Kindly also see the Code of Conduct.

Source Documents and Link:

Manual on Corporate Governance, Annex A Board Charter, Section Duties and Responsibilities of the Board, pages 29-30

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf

Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board, pages 3-5

Code of Conduct

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Code%20of%20Conduct1.pdf

Disclosure and Transparency

Principle 8: The company should establish corporate disclosure policies and procedures that are practical and in accordance with best practices and regulatory expectations.

Recommendation 8.1

 Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that gives a fair and complete picture of a company's financial condition, results and business operations.

Compliant

Provide information on or link/reference to the company's disclosure policies and procedures including reports distributed/made available to shareholders and other stockholders

The Company recognizes that the most cogent proof of good corporate governance is that which is visible to the eyes of its investors. All shareholders shall be allowed to inspect corporate books and records, including minutes of Board meetings and stock registries, in accordance with the Corporation Code, and shall be furnished with annual reports, including financial statements, without cost or restrictions.

Kindly see the Manual on Corporate Governance, Section VI.B. Investors' Rights and Protection.

Kindly see the 2021 Audited Financial Statements and the 2021 Quarterly Report on Selected Financial Statistics that are reported to our regulators and available in the Sun Life website.

Not applicable

Source Documents and Link:	
Manual on Corporate Governance,	
Section VI.B. Investors' Rights and	
Protection, pages 23-25	
https://www.sunlife.com.ph/conte	
nt/dam/sunlife/regional/philippines	
/documents/Manual%20on%20Cor	
porate%20Governance%20SLOCPI	
2.pdf	
2021 Audited Financial Statements	
https://www.sunlife.com.ph/conte	
nt/dam/sunlife/regional/philippines	
/documents/Audited%20Financial	
%20Statements%20SLOCPI%202021	
<u>%20BIR.pdf</u>	
2021 Quarterly Report on Selected	
Financial Statistics	
https://www.sunlife.com.ph/conte	
nt/dam/sunlife/regional/philippines	
/documents/Q1%202021%20Quart	
erly%20Report%20on%20Selected%	
20Financial%20Statistics%20SLOCPI.	
<u>pdf</u>	
https://www.sunlife.com.ph/conte	
nt/dam/sunlife/regional/philippines	
/documents/Q2%202021%20Quart	
erly%20Report%20on%20Selected%	
20Financial%20Statistics%20SLOCPI.	
pdf	

		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Q3%202021%20Quarterly%20Report%20on%20Selected%20Financial%20Statistics%20SLOCPI.pdf	
		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Q4%202021%20Quarterly%20Report%20on%20Selected%20Financial%20Statistics%20SLOCPI.pdf	
		Sun Life website https://www.sunlife.com.ph/en/ab out-us/corporate-governance/	
1. Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	Provide link or reference to the directors' academic qualifications, share ownership in the company, membership in other boards, other executive positions, professional experiences, expertise and relevant trainings attended. The Board discloses all relevant and material information on individual	Not applicable
		board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	

		Kindly see the profiles of the directors in the 2021 Annual Report, Section Board of Directors and Credential, Board of Director's Skills Matrix, and Sun Life website.	
		Source Documents and Links:	
		2021 Annual Report, Section Board of Directors and Credential https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
		Board of Director's Skills Matrix https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Board%20of%20Direct ors%20Skills%20Matrix%20SLOCPI%2 02021.pdf	
		Sun Life website, About Us, Who We Are web page https://www.sunlife.com.ph/en/about-us/who-we-are/	
2. Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	Provide link or reference to the key officers' academic qualifications, share ownership in the company, membership in other boards, other executive positions, professional experiences, expertise and relevant trainings attended.	Not applicable

		Relevant and material information on key executives are disclosed to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	
		Kindly see the profiles of the key executives in the 2021 Annual Report, Section Philippine Leadership Team & Board Appointed Officers and Sun Life website, About Us, Who We Are web page.	
		Source Documents and Links:	
		2021 Annual Report, Section Philippine Leadership Team & Board Appointed Officers https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf	
		Sun Life website, About Us, Who We Are web page https://www.sunlife.com.ph/en/about-us/who-we-are/	
Recommendation 8.4			
Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level	Compliant	Disclose or provide link/reference to the company policy and practice for setting board remuneration	Not applicable
	·	Dogo 01 of 160	

and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.

The Board determines the relationship between remuneration and performance of board members which should be aligned with the long-term interests of the Company and consider following key factors: 1) the level of remuneration must commensurate to the role; 2) no director should participate in the determination of his own per diem compensation; and remuneration pay-out schedules should be sensitive to risk outcomes over a multi-year horizon.

Kindly see the Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee.

Source Documents and Link:

Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee, pages 15-18

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Cor

			porate%20Governance%20SLOCPI 2.pdf	
2.	Company provides a clear disclosure of its policies and procedure for setting Executive remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.	Compliant	Disclose or provide link/reference to the company policy and practice for determining executive remuneration The Board determines the relationship between remuneration and performance of key officers which should be aligned with the long-term interests of the Company and consider the following key factors: 1) the level of remuneration must be commensurate to the role and 2) remuneration pay-out schedules should be sensitive to risk outcomes over a multi-year horizon. Kindly see the Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee. The Company compensates based on the value of the job of individual Senior Management and employees. Wherever they work across the Philippines, the respective income will reflect the level of responsibilities and accountabilities within the Company.	Not applicable

The Company recognizes and rewards achievements and results in line with its "Pay for Performance" policy. Through performance, officers and employees will be able to directly influence their compensation. The Company rewards exceptional job performance and provides support that would help officers and employees accomplish goals.

The Company also provides a Long-Term Incentive (LTI) Program. Leadership excellence is an important factor underlying the success of the Company. That's why its LTI Program rewards leaders for their focus on creating sustainable long-term value for shareholders.

The LTI program provides leaders with a long-term, significant stake in the Company's success and helps the Company retain those who are leading the Company. Employees at the Director level and above are eligible to participate in the Long-Term Incentive (LTI) program. The Company's LTI program rewards individuals for creating absolute and relative shareholder value

over a five-year period with greater weight given to performance over the final three years. Objectives for the program include aligning payouts to sustained performance balanced with retention and providing an incentive focused on both absolute and relative total return performance versus peers.

Kindly see the Sun Life website, About Us, Become an Employee, Our Rewards and Benefits web page.

Source Documents and Link:

Manual on Corporate Governance, Section II.C.2. Corporate Governance, Nomination and Remuneration Committee, pages 15-18

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf

Sun Life website, About Us, Become an Employee, Our Rewards and Benefits web page

https://www.sunlife.com.ph/en/about-us/become-an-

	Т	1	
		employee/our-rewards-and- benefits/	
		Long-Term Incentive Program https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Long%20Term%20Ince ntive%20Program%20SLOCPI.pdf	
Company discloses the remuneration on an individual basis, including termination and retirement provisions.	Non- compliant	Provide breakdown of director remuneration and executive compensation, particularly the remuneration of the CEO.	The Company discloses the aggregate remuneration of Directors and Senior Management in the General Information Sheet and Annual Financial Statement respectively.
		The Company maintains a record of the remuneration of Directors and Senior Management on an individual basis.	
		Source Documents and Link:	
		General Information Sheet, Section Total Annual Compensation of Directors During the Preceding Fiscal Year, page 6 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/General%20Information%20Sheet%20SLOCPI%202021.pdf	
		2021 Audited Financial Statements, Section 17. Related Party	

		Transactions, Remuneration of Key Management Personnel https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Audited%20Financial%20Statements%20SLOCPI%202021%20BIR.pdf	
Recommendation 8.5 1. Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions.	Compliant	Disclose or provide reference/link to company's RPT policies Indicate if the director with conflict of interest abstained from the board discussion on that particular transaction. The Company discloses its policies governing Related Party Transactions and other unusual or infrequently occurring transactions. Kindly see the Related Party Transactions Operating Guideline. Kindly see the 2021 Annual Report, Section Related Party Transactions. Kindly also see the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board and Section II.C.1. Audit, Risk Management and Review of RPT Committee.	Not applicable

		Source Documents and Link:	
		Related Party Transactions	
		Operating Guideline	
		https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines	
		/documents/Related%20Party%20Tr	
		ansactions%20Operating%20Guidel	
		ine%20SLOCPI%202021.pdf	
		2021 Annual Report, Section Related	
		Party Transactions	
		https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines	
		/documents/2021%20SLOCPI%20An	
		nual%20Report.pdf	
		Manual on Corporate Governance,	
		Section II.B.2. Duties and	
		Responsibilities of the Board, pages	
		3-5	
		https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines	
		/documents/Manual%20on%20Cor	
		porate%20Governance%20SLOCPI	
		2.pdf	
		Manual on Corporate Governance,	
		Section II.C.1. Audit, Risk	
		Management and Review of RPT	
		Committee, pages 6-15	
		, pages s .e	
2. Company discloses material or significant	Compliant	Provide information on all RPTs for the	Not applicable
RPTs in its Annual Company Report or		previous year or reference to a document	
Annual Corporate Governance Report,			
7 timodi Corporato Covornanco Report,		Davis 00 of 400	

containing the following information on all reviewed and approved by the Board, and submitted for confirmation by 1. Name of the related counterparty; majority vote of the stockholders in the 2. Relationship with the party; annual stockholders' meeting during the 3. Transaction date; 4. Type/nature of transaction; year. 5. Amount or contract price; 6. Terms of the transaction; 7. Rationale for entering into the transaction: 8. The required approval (i.e., names of the board of directors approving, names and percentage of shareholders who approved) based on the company's policy; and 9. Other terms and conditions The Company discloses material or Related significant Party Transactions in the 2021 Audited Financial Statements, reviewed and approved by the Board, and submitted for confirmation by majority vote of the stockholders in the annual stockholders' meeting during the year. Kindly see the 2021 Audited

> Kindly also see the 2021 Draft Minutes of the Annual Meeting of the Stockholders.

Source Documents and Link:

Financial Statements.

		2021 Audited Financial Statements, Section 17. Related Party Transactions https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Audited%20Financial%20Statements%20SLOCPI%202021%20BIR.pdf 2021 Draft Minutes of the Annual Meeting of the Stockholders	
Recommendation 8.7		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20Draft%20Minutes%20of%20the%20Annual%20Meeting%20of%20the%20Stockholders%20SLOCPI.pdf	
 Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG). 	Compliant	Provide link to the company's website where the Manual on Corporate Governance is posted. The Company's corporate	Not applicable
Company's MCG is posted on its company website.	Compliant	The Company's corporate governance practices are principally contained in the Manual on Corporate Governance, Company's Amended Articles of Incorporation, and By-Laws. The Company is compliant with IC Circular Letter No. 2020-71 "Revised Code of Corporate Governance for Insurance Commission Regulated	Not applicable

Companies" and related circulars on corporate governance. Kindly see the Manual on Corporate Governance, the Company's Amended Articles of Incorporation, and By-Laws posted in the Sun Life website. Source Documents and Link: Manual on Corporate Governance https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf **Amended Articles of Incorporation** https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Amended%20Articles %20of%20Incorporation%20SLOCPI1 .pdf **Amended By-Laws** https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/By-Laws%20SLOCPI.pdf Sun Life website, About Corporate Governance web page

		https://www.sunlife.com.ph/en/ab	
		out-us/corporate-governance/	
Principle 9: The company should establish stan the same to strengthen the external auditor's in			uditor, and exercise effective oversight of
De a como a dell'en 0.1			
1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors. Process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors.	Compliant	Provide information or link/reference to a document containing information on the process for approving and recommending the appointment, reappointment, removal and fees of the company's external auditor. The Audit, Risk Management and Review of RPT Committee recommends to the Board the appointment, reappointment, removal and fees of the External Auditor, duly accredited by the Commission, who undertakes an independent audit of the corporation, and provide an objective assurance on the manner by which the financial statements should be prepared and presented	Not applicable
		to the stockholders. Kindly see the Manual on Corporate Governance, Section II.C.1. Audit,	
		Risk Management and Review of RPT Committee, External Audit.	
		Source Documents and Link:	

		Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, External Audit, pages 6-15 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf	
2. The appointment, reappointment, removal, and fees of the external auditor is recommended by the Audit Committee, approved by the Board and ratified by the shareholders.	Compliant	Indicate the percentage of shareholders that ratified the appointment, reappointment, reappointment, removal and fees of the external auditor. The Audit, Risk Management and Review of RPT Committee recommends to the Board the appointment, reappointment, removal and fees of the External Auditor, duly accredited by the Commission, who undertakes an independent audit of the corporation, and provide an objective assurance on the manner by which the financial statements should be prepared and presented to the stockholders. Kindly see the Manual on Corporate Governance, Section II.C.1. Audit,	Not applicable

		Risk Management and Review of RPT Committee, External Audit.	
		Source Documents and Link:	
		Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, External Audit, pages 6- 15 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI	
		<u>2.pdf</u>	
3. For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	Compliant	Provide information on or link/reference to a document containing the company's reason for removal or change of external auditor.	Not applicable
		The removal of external auditor, the reasons for removal or change will be disclosed to the regulators and the public.	
		As approved by the Board, the Company engages the services of Navarro Amper & Co., a local member firm of Deloitte Touche Tohmatsu Limited, as its external auditor.	

Recommendation 9.2		Kindly see the 2021 Annual Report, Section Audit and Non-Audit Fees. Source Documents and Link: 2021 Annual Report, Section Audit and Non-Audit Fees https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
1. Audit Committee Charter includes the Audit Committee's responsibility on: i. assessing the integrity and independence of external auditors; ii. exercising effective oversight to review and monitor the external auditor's independence and objectivity; and iii. exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements.	Compliant	Provide link/reference to the company's Audit Committee Charter The Audit, Risk Management and Review of RPT Committee ensures that the external auditor maintains its independence from the Company, and that the services provided are in accordance with Sun Life's Policy Restricting the Use of External Auditors. Kindly see the Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, External Audit. Source Documents and Link:	Not applicable

		Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, External Audit, pages 6-15 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf	
2. Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.	Compliant	Provide link/reference to the company's Audit Committee Charter The Audit, Risk Management and Review of RPT Committee ensures that the external auditor maintains its independence from the Company, and that the services provided are in accordance with Sun Life's Policy Restricting the Use of External Auditors. Kindly see the Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, External Audit. Source Documents and Link: Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT	Not applicable

		Committee, External Audit, pages 6-15 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf	
1. Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest. Property of the image of the potential conflict of interest Property of the potential conflict Property of the potential confli	Compliant	Disclose the nature of non-audit services performed by the external auditor, if any. The Company discloses the nature of non-audit services performed by its external auditor. There were no other fees paid to the external audit firm during the same year other than audit fees. Kindly see the 2021 Annual Report, Section Audit and Non-Audit and Non-Audit Fees. Source Documents and Link: 2021 Annual Report, Section Audit and Non-Audit Fees https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	Not applicable
2. Audit Committee stays alert for any potential conflict of interest situations,	Compliant	Provide link or reference to guidelines or policies on non-audit services	Not applicable

given the guidelines or policies on nonaudit services, which could be viewed as impairing the external auditor's objectivity.

The Audit, Risk Management and Review of RPT Committee evaluates and determines the non-audit work. if any, of the external auditor, and periodically review the non-audit fees paid to the external auditor in relation to the total fees paid to him and to the Company's overall consultancy expenses. The committee should disallow any nonaudit work that will conflict with his duties as an external auditor or may pose a threat to his independence. The non-audit work, if allowed, should be disclosed in the Company's Annual Report.

Kindly see the Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, External Audit.

Source Documents and Link:

Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, External Audit, pages 6-15

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Cor

		porate%20Governance%20SLOCPI 2.pdf	
Principle 10: The company should ensure that Recommendation 10.1 1. Board has a clear and focused policy on the disclosure of non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.	the material and Compliant		nability issues are disclosed. Not applicable
		or Disclosure System of Corporate Governance Policies. Source Documents and Link: Manual on Corporate Governance, Section V. Reportorial or Disclosure System of Corporate Governance Policies, pages 22-23 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines	

		/documents/Manual%20on%20Cor porate%20Governance%20SLOCPI	
		2.pdf	
Company adopts a globally recognized standard/framework in reporting sustainability and non-financial issues.	Compliant	Provide link to Sustainability Report, if any. Disclose the standards used.	Not applicable
		The Board adopts a globally recognized standard/framework in disclosing non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability. Kindly see the Manual on Corporate Governance, Section V. Reportorial or Disclosure System of Corporate Governance Policies.	
		Source Documents and Link: Manual on Corporate Governance, Section V. Reportorial or Disclosure System of Corporate Governance Policies, pages 22-23 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	

Principle 11: The company should maintain a c This channel is crucial for informed decision-m			
Recommendation 11.1	aking by investo	ois, stakerioideis dita offiei lifferested d	33G13.
The company should have a website to ensure a comprehensive, cost efficient transparent, and timely manner of disseminating relevant information to the public.	Compliant	Disclose and identify the communication channels used by the company (i.e., website, Analyst's briefing, Media briefings /press conferences, Quarterly reporting, Current reporting, etc.). Provide links, if any.	Not applicable
		The Sun Life website provides the latest news, product information, marketing activities of the company. The information posted on the Sun Life website is updated on a weekly or monthly basis depending on the urgency of news and advisories.	
		Source Documents and Link:	
		Sun Life website, About Us, Corporate Governance web page https://www.sunlife.com.ph/en/about-us/corporate-governance/	
Inte	rnal Control Sys	tem and Risk Management Framework	
Principle 12: To ensure the integrity, transparer	ncy and proper	governance in the conduct of its affair	
effective internal control system and enterpris Recommendation 12.1	e risk managem	nent tramework.	
Company has an adequate and effective internal control system in the conduct of its business.	Compliant	List quality service programs for the internal audit functions.	Not applicable

Indicate frequency of review of the internal control system

The Company adopts a system of internal checks and balances and oversees that an appropriate internal control system is in place, including setting up a mechanism for monitoring and managing potential conflicts of interest of board members, management, and shareholders/members.

The Internal Audit function is the third line of defence (LOD) and is responsible providing for independent assurance to management, Risk the Management Committee on the design and operational effectiveness the of risk management practices carried out by first LOD and second LOD. Internal Audit provides a quarterly opinion on the effectiveness of internal controls, risk management and governance processes to the Risk Management Committee. In addition, the Risk Management Committee may engage thirdparty independent reviews to supplement the third LOD review of the effectiveness of the Company's risk management programs.

		Kindly see the Manual on Corporate Governance, Section II.F. Internal Auditor. Kindly also see the 2021 Annual Report, Section Risk Management, Three Lines of Defence.	
		Source Documents and Link:	
		Manual on Corporate Governance, Section II.F. Internal Auditor, pages 21-22	
		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines	
		/documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	
		2021 Annual Report, Section Risk Management, Three Lines of	
		Defence https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf	
Company has an adequate and effective enterprise risk management	Compliant	Identify international framework used for Enterprise Risk Management	Not applicable
framework in the conduct of its business.		Provide information or reference to a document containing information on:	

- 1. Company's risk management procedures and processes
- 2. Key risks the company is currently facing
- 3. How the company manages the key risks

Indicate frequency of review of the enterprise risk management framework.

Company's overall The management framework, adopted after the Company's parent company, prescribes comprehensive set of protocols and programs that need to be followed in conducting business activities. The risks that arise when providing products and services to clients, which are in line with the Company's purpose to help its clients achieve lifetime financial security and live healthier lives, are managed within these protocols and programs. Effective risk management is critical to the overall profitability, competitive market positioning and long-term financial viability of the Company. While all risk cannot necessarily be eliminated, the Risk Framework seeks to ensure that risks to a business undertakina appropriately managed to achieve the Company's business objectives over time and are not expected to exceed prestablished boundaries for risk taking.

The risk management process as set out in the Company's risk management framework includes:

- Risk identification and management
- Risk Management, monitoring and reporting

The Company groups all risks into six major risk categories:

- Credit risk
- Market risk
- Insurance risk
- Business and strategic risk
- Operational risk
- Liquidity risks

Kindly see the Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee.

Kindly also see the 2021 Annual Report, Section Risk Management, Risk Management Process and Risk Categories.

Kindly also see the 2021 Audited Financial Statements.

		Source Documents and Link: Manual on Corporate Governance, Section II.C.1. Audit, Risk Management and Review of RPT Committee, pages 6-15 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf 2021 Annual Report, Section Risk Management, Risk Management Process and Risk Categories https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf 2021 Audited Financial Statements https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Audited%20Financial%20Statements%20SLOCPI%202021%20Statements%20SLOCPI%202021%20BIR.pdf	
Recommendation 12.2 1. Company has in place an independent	Compliant	Disclose if the internal audit is in-house or	Not applicable
internal audit function that provides an independent and objective assurance, and consulting services designed to add	Compilani	outsourced. If outsourced, identify external firm.	Not applicable

The Company has in place an value and improve the company's operations. independent internal audit function which is performed by internal auditors through which the Board, senior management, and stockholders shall be provided with reasonable assurance that the Company's key organizational and procedural controls are effective, appropriate, and complied with. Kindly see the Manual on Corporate Governance, Section II.F. Internal Auditor. Kindly also see the 2021 Annual Report, Section Risk Management, Three Lines of Defence. Source Documents and Link: Manual on Corporate Governance, Section II.F. Internal Auditor, pages 21-22 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI <u>2.</u>pdf 2021 Annual Report, Section Risk Management, Three Lines of **Defence**

		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
Recommendation 12.3			
Company has a qualified Chief Audit Executive (CAE) appointed by the Board.	Compliant	Identify the company's Chief Audit Executive (CAE) and provide information on or reference to a document containing his/her responsibilities.	Not applicable
CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.	Compliant	The Company's Internal Auditor Joel O. Bungabong, is responsible for the periodic formal review of the effectiveness of the Company's system and internal controls. Kindly see the information on the Internal Auditor, including his name, qualifications, and internal audit function in the 2021 Annual Report, Section Board Appointed Officers, Sun Life website, About Us, Who We Are web page, and Manual on Corporate Governance Section II.F. Internal Auditor. Source Documents and Link: 2021 Annual Report, Section Board Appointed Officers https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines	Not applicable

		/documents/2021%20SLOCPI%20An nual%20Report.pdf	
		Sun Life website, About Us, Who We Are web page https://www.sunlife.com.ph/en/about-us/who-we-are/	
		Manual on Corporate Governance, Section II.F. Internal Auditor, pages 21-22 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	
3. In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	Compliant	Identify qualified independent executive or senior management personnel, if applicable. The Company has an Audit, Risk Management and Review of RPT Committee which assists the Board in fulfilling its oversight responsibilities for the financial reporting process, the system of internal control, the internal and external audit process, and compliance with laws and regulations.	Not applicable
		Kindly see the Manual on Corporate Governance, Section II.C.1. Audit,	

		anagement and Review of ommittee.	
	Report	nance, Audit Committee	
	Source	Documents and Link:	
	Section Manag Comm	gement and Review of RPT	
	nt/dan /docu	n/sunlife/regional/philippines ments/Manual%20on%20Cor %20Governance%20SLOCPI	
	https://	ittee Members /www.sunlife.com.ph/conte	
	/docui	n/sunlife/regional/philippines ments/2021%20SLOCPI%20An 20Report.pdf	
Recommendation 12.4			
1. Company has a separate risk management function to identify, assess and monitor key risk exposures.	' manage	information on company's risk ement function.	Not applicable
and mornio Ro, not oxposoros.		ompany has a separate risk gement function to identify,	

assess and monitor key risk exposures.

Kindly see the Manual on Corporate Governance, Section II.C.1.B. Acting as Risk Management Committee.

Kindly also see the 2021 Annual Report, Section Risk Management, Three Lines of Defence.

Source Documents and Link:

Manual on Corporate Governance, Section II.C.1.B. Acting as Risk Management Committee, pages 10-12

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI2.pdf

2021 Annual Report, Section Risk Management, Three Lines of Defence

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf

Recommendation 12.5

1. In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate champion of Enterprise Risk Management (ERM).	Compliant	Identify the company's Chief Risk Officer (CRO) and provide information on or reference to a document containing his/her responsibilities and qualifications/background.	Not applicable
2. CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities. 2. CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.	Compliant	The Company's Risk Officer, Ms. Ria V. Mercado, is responsible for providing independent oversight of the Company-wide risk management programs. Kindly see the information on the Risk Officer, including her name, qualifications, and function in the 2021 Annual Report, Section Board Appointed Officers, Sun Life website, About Us, Who We Are web page, and Manual on Corporate Governance Section II.C.1.B. Acting as Risk Management Committee.	Not applicable
		Source Documents and Link: 2021 Annual Report, Section Board Appointed Officers https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf Sun Life website, About Us, Who We Are web page	

https://www.sunlife.com.ph/en/ab out-us/who-we-are/ Manual on Corporate Governance, II.C.1.B. Acting as Risk Management Committee. pages 10-12 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf Cultivating a Synergic Relationship with Shareholders Principle 13: The company should treat all shareholders fairly and equitably, and also recognize, protect and facilitate the exercise of their rights. **Recommendation 13.1** Provide link or reference to the company's Not applicable 1. Board ensures that basic shareholder Compliant Manual on Corporate Governance where rights are disclosed in the Manual on shareholders' rights are disclosed. Corporate Governance. The Board is committed to respect the rights of the stockholders, as follows: 1. Voting Right 2. Pre-emptive Right

Shareholders' Benefit.

Governance,

3. Power of Inspection4. Right to Information5. Dividend Policy6. Appraisal Right

Kindly see the Manual on Corporate

Section

		Source Documents and Link: Manual on Corporate Governance, VI. Shareholders' Benefit, pages 23- 26 https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	
Board ensures that basic shareholder rights are disclosed on the company's website.	Compliant	The Manual on Corporate Governance, which provides the basic rights of the shareholders, is uploaded to the Sun Life website, Corporate Governance web page. The 2021 Annual Report that provides Section Shareholders' Dividend Policy is also available in the Sun Life website, Corporate Governance web page. Source Documents and Link:	Not applicable
		Manual on Corporate Governance https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor	

		porate%20Governance%20SLOCPI 2.pdf 2021 Annual Report, Section Shareholders' Dividend Policy https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf	
Recommendation 13.2 1. Board encourages active shareholder	Compliant	Indicate the number of days before the	Not applicable
participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 21 days before the meeting.	Compliani	annual stockholders' meeting or special stockholders' meeting when the notice and agenda were sent out Indicate whether shareholders' approval of remuneration or any changes therein were included in the agenda of the meeting. Provide link to the Agenda included in the company's Information Statement	пот арріїсаріе
		The Company released its Notice of	
		Annual Meeting of the Stockholders on May 7, 2021, 32 days before the	
		June 8, 2021 scheduled date of the meeting in accordance with the	
		Corporation Code and the By-Laws of the Company.	
		Source Documents and Link:	
		2021 Notice of Annual Meeting of the Stockholders	

		https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20Notice%20of%20Annual%20Meeting%20of%20Stockholders%20SLOCPI.pdf	
		Sun Life website, Corporate Governance web page https://www.sunlife.com.ph/en/ab out-us/corporate-governance/	
Recommendation 13.3		Dravida information or reference to	
Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.	Compliant	Provide information or reference to a document containing information on all relevant questions raised and answers during the ASM and special meeting and the results of the vote taken during the most recent ASM/SSM.	Not applicable
		The 2021 Draft Minutes of the Annual Meeting of the Stockholders which includes the result of votes taken on June 8, 2021 is available in the Sun Life website, Corporate Governance web page.	
		Source Documents and Link:	
		2021 Draft Minutes of the Annual Meeting of the Stockholders https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20Draft%20Minutes%20of%20the%20Annual%20Mee	

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		ting%20of%20the%20Stockholders%	
		20SLOCPI.pdf	
		Sun Life website, Corporate	
		Governance web page	
		https://www.sunlife.com.ph/en/ab	
		out-us/corporate-governance/	
		3 · · · · · · · · · · · · · · · · · · ·	
2. Minutes of the Annual and Special	Compliant	Provide link to minutes of meeting in the	Not applicable
Shareholders' Meetings are available on		company website.	
the company website within five business			
days from the end of the meeting.		Indicate voting results for all agenda items, including the approving, dissenting and	
days normine end of the meeting.		abstaining votes.	
		abstairing votes.	
		Indicate also if the voting on resolutions was	
		by poll.	
		Include whether there was opportunity to ask question and the answers given, if any	
		ask question and the answers given, it any	
		The 2021 Draft Minutes of the	
		Annual Meeting of the Stockholders	
		held on June 8, 2021 is available in	
		the Sun Life website, Corporate	
		Governance web page.	
		Source Documents and Link:	
		0001 Burd Minutes of Head	
		2021 Draft Minutes of the Annual	
		Meeting of the Stockholders	
		https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines	
		/documents/2021%20Draft%20Minu	
		tes%20of%20the%20Annual%20Mee	

		ting%20of%20the%20Stockholders% 20SLOCPI.pdf Sun Life website, Corporate Governance web page https://www.sunlife.com.ph/en/ab out-us/corporate-governance/	
Recommendation 13.4 1. Board has an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner.	Compliant	Provide details of the alternative dispute resolution made available to resolve intracorporate disputes The Board encourages the exercise of shareholders' voting rights and the resolution of collective action problems through appropriate mechanisms. Kindly see the Manual on Corporate Governance, Section VI. Shareholders' Benefit. Source Documents and Link: Manual on Corporate Governance, VI. Shareholders' Benefit, pages 23-26 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf	Not applicable

the Manual on Corporate Governance	Not applicable
The Board encourages the exercise of shareholders' voting rights and the resolution of collective action problems through appropriate mechanisms. Kindly see the Manual on Corporate Governance, Section VI. Shareholders' Benefit.	
Source Documents and Link:	
Manual on Corporate Governance, VI. Shareholders' Benefit, pages 23- 26 https://www.sunlife.com.ph/conte	
nt/dam/sunlife/regional/philippines /documents/Manual%20on%20Cor porate%20Governance%20SLOCPI 2.pdf	
	of shareholders' voting rights and the resolution of collective action problems through appropriate mechanisms. Kindly see the Manual on Corporate Governance, Section VI. Shareholders' Benefit. Source Documents and Link: Manual on Corporate Governance, VI. Shareholders' Benefit, pages 23-26 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI

Principle 14: The rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholders' rights and/or interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights.

Recommendation 14.1

1. Board identifies the company's various stakeholders and promotes cooperation between them and the company in

creating wealth, growth and sustainability.	company's policies and programs for its stakeholders.	
	The Board identifies the Company's various stakeholders, promotes cooperation between them and the Corporation in creating wealth, growth and sustainability, and provide a mechanism on the fair treatment and protection of stakeholder.	
	The Company is committed to always keeping stakeholders informed through the following communication channels:	
	• Sun Life website – the Company website provides the latest news, product information, marketing activities of the Company. The information posted on the Sun Life website is updated on a weekly or monthly basis depending on the urgency of news and advisories.	
	• Intranet – the Company's intranet, called The Source, lists all the tools and guidelines for Sun Life employees across our different territories. It	

 <u>, </u>
currently publishes corporate
news which are updated on
a monthly basis. Only Sun Life
employees have access to
The Source.
Facebook Workplace – using
Facebook Workplace, all Sun
Life employees are able to
interact and build
communities across the
globe. This platform allows
real-time posting of updates,
greetings and newsworthy
clips across the entire Sun Life
network. Updates are made
on a daily basis and access is
restricted to Sun Life
employees only.
Staff Town Hall Meetings – the
Company, through its
Human Resources
Department, holds town hall
meetings with the staff to
discuss the latest
developments within the
Company, changes in
Company policies,
management decisions and
activities that require staff
participation. This is also one
opportunity where service
awardees are recognized
and new hires are
introduced to the whole
workforce.
David 404 a 4400

	Social Media Accounts – the Company's Facebook, Instagram and Twitter accounts are managed by the Marketing Department's Digital team, who takes care of posting news and relevant articles about events and campaigns complete with colorful images, and often times presenting stories in real time on videos. Zoom Conferencing – the Company started to mount 'Zoom' conferences to connect employees and advisors from various Sun Life territories to share best practices and discuss projects, new campaigns, agency activities, among others. Agents' Portal – the Company has an Agents' Portal to keep all field managers and advisors updated on the latest news about Company developments, agency activities and sales campaigns. Kindly see the 2021 Annual Report, Section Modes of Communication.	
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At Sun Life, our purpose is to help our clients achieve lifetime financial security and live healthier lives. Our commitment to sustainability brings our purpose to life.

Kindly see the 2021 Sustainability Report that provides our sustainability plan that focuses on our areas of expertise where we can have the most positive social and environmental impact:

- Fostering Healthier Lives We aspire to improve health and wellness outcomes for all. To achieve this, we offer clients and employees products and tools to help them live healthier lives, invest in community health, and improve access to and use of health and disability insurance.

 Advancing Sustainable **Investing** – We aspire to deliver sustainable returns for clients and drive transition to a low-carbon. inclusive economy. To pursue our aspiration, we manage capital with sustainability embedded in our investment processes, offer our clients and employees sustainable investing opportunities, and invest assets to support a lowcarbon and more inclusive economy.

Source Documents and Link:

2021 Annual Report, Section Modes of Communication

https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf

2021 Sustainability Report

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Sustainability%20Report%2020211.pdf

Employee Development Programs

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines

		/documents/Employee%20Develo	
		pment%20Programs%20SLOCPI%20	
		2021.pdf	
		<u>2021.pdf</u>	
		Employee Training	
		https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines	
		/documents/Employee%20Training	
		%20SLOCPI%202021.pdf	
Recommendation 14.2			
1. Board establishes clear policies and	Compliant	Identify policies and programs for the protection and fair treatment of company's	Not applicable
programs to provide a mechanism on the		stakeholders	
fair treatment and protection of			
stakeholders.			
		The Board provides a mechanism	
		on the fair treatment and	
		protection of stakeholders. The	
		Company implements policies and	
		activities that protect the rights and	
		promote the interest of its various	
		stakeholders.	
		Kindly see the 2021 Sustainability	
		Report that provides our	
		sustainability plan that focuses on our areas of expertise where we	
		can have the most positive social	
		and environmental impact:	
		Increasing Financial Security	
		We aspire to increase the	
		lifetime financial security of	
		our clients, employees and	
		communities. We provide	

aspire to improve health and wellness outcomes for all. To achieve this, we offer clients and employees products and tools to help them live healthier lives, invest in community health, and improve access to and use of health and disability insurance. • Advancing Sustainable Investing – We aspire to deliver sustainable returns for clients and drive the transition to a low-carbon, inclusive economy. To pursue our aspiration, we manage capital with sustainability embedded in our investment processes, offer our clients and employees sustainable investing opportunities, and invest assets to support a low-carbon and more inclusive economy.	innovative financial products and services, empower and educate clients and community members to take positive financial action, and increase access to wealth and protection products. • Fostering Healthier Lives – We	
inclusive economy. To pursue our aspiration, we manage capital with sustainability embedded in our investment processes, offer our clients and employees sustainable investing opportunities, and invest assets to support a low- carbon and more inclusive	and tools to help them live healthier lives, invest in community health, and improve access to and use of health and disability insurance. • Advancing Sustainable Investing – We aspire to deliver sustainable returns for	
	inclusive economy. To pursue our aspiration, we manage capital with sustainability embedded in our investment processes, offer our clients and employees sustainable investing opportunities, and invest assets to support a low-carbon and more inclusive	

		Kindly also see the following policies in the Sun Life website, Corporate Governance, Company Policies:	
		 Competing Fairly and Openly Respecting Privacy and 	
		Confidentiality	
		Source Documents and Link:	
		2021 Sustainability Report https://www.sunlife.com.ph/conte	
		nt/dam/sunlife/regional/philippines /documents/Sustainability%20Repo rt%2020211.pdf	
		Sun Life website, Corporate Governance, Company Policies	
		web page https://www.sunlife.com.ph/en/ab out-us/corporate-	
		governance/company-policies/	
Recommendation 14.3			
 Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights. 	Compliant	Provide the contact details (i.e., name of contact person, dedicated phone number or e-mail address, etc.) which stakeholders can use to voice their concerns and/or complaints for possible violation of their rights.	Not applicable
		Provide information on whistleblowing policy, practices and procedures for stakeholders	

The Whistleblower program of the Company provides a formal mechanism and channel for officers and employees to raise feedback, inquiries, serious concerns about a perceived wrongdoing or questionable or unethical behavior or transaction, malpractice, or any risk, involving the Company or any of its officers and employees. The Company strictly prohibits any form of retaliation against those reporting concerns in good faith and guarantees that the whistleblower will be shielded or free from reprisals, harassment, or disciplinary action.

When stakeholders know or suspect a breach of the Sun Life Code of Conduct, an internal policy or the law, they may promptly report them through any of the following channels:

- For shareholders, advisors, clients, suppliers, business partners, contractors, subcontractors, and other third parties:
 - Send report to: Code@sunlife.com

For Sun Life Philippines Board
of Directors, officers and
employees:
– Speak Up with their
manager, Human
Resources, Legal or
Compliance
- Send report to:
Code@sunlife.com
Raise it to:
www.employee-ethics-
hotline.com
– Report it to:
www.clearviewconnects
.com
 Call ClearView using toll-
free numbers:
■ Dial 1800 1322 0175
(PLDT Landline/Smart)
Dial 1800 8918 0153
(Globe)
- Launch the Skype app
from their computer or
mobile device
Type clearview-
connects
Select ClearView
Connects
- Send report to: P.O. Box
11017, Toronto, Ontario
M1E 1N0, Canada
Kindly see the 2021 Annual Report,
Section Whistleblower and Breach
Policy.
Page 120 of 160

			,
		Kindly also see the Sun Life website, Corporate Governance, Reporting Channels web page.	
		Source Documents and Link:	
		2021 Annual Report, Section Whistleblower and Breach Policy https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf	
		Reporting Channels https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Reporting%20Channel s%20SLOCPI.pdf	
Principle 15: A mechanism for employee parti and participate in its corporate governance participate in 15.1	•	be developed to create a symbiotic	environment, realize the company's goals
 Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance. 	Compliant	Provide information on or link/reference to company policies, programs and procedures that encourage employee participation.	Not applicable
		The Company encourages employees to actively participate in	

the realization of the Company's goals and in its governance. Kindly see the following policies and programs for employee participation that are disclosed in the Sun Life website and the 2021 Annual Report: • Our Culture – Our people are guided by a set of core values that are shared throughout the organization worldwide: Integrity, Engagement, Client Focus, Excellence and Value • Our Rewards – We offer our employees a fair and competitive compensation package and a rewarding career in line with their job, skills and performance • Our Benefits – Together with a competitive package, we grant our employees with benefit packages to help address everyday needs and assist them in achieving financial security • Long-term Incentive **Program** - Our Long-Term Incentive (LTI) program rewards leaders for their creating focus on sustainable long-term value for our shareholders

Our Learning Development	
Programs – We highly	
encourage and support	
employee development in	
order to strengthen their	
personal and professional	
competencies. Whenever	
they are just starting their	
career with the Company or	
already a seasoned	
professional, we offer	
competency-based	
programs that fit their needs,	
keep them challenged, and	
cultivate their full potential so	
they can achieve their	
business and career goals	
Promoting Safety in the	
Workplace – We are	
committed to maintaining a	
safe and respectful work	
environment, where our well-	
being is strengthened and	
we are empowered to bring	
our best selves to work	
Promoting Diversity and	
Fairness – Diversity and	
inclusion is at the core of our	
values at the Company. We	
embrace our diverse	
workforce where wide	
perspectives and creative	
ideas benefit our clients, our	
partners, and the	
communities in which we	

operate. We are committed
to hiring, developing and
retaining the most qualified
individuals to promote and
achieve our business
objectives
Talent Review and
Succession Management –
the Company conducts
annual Talent Review and
Succession Management
processes to identify and
develop individuals with the
capabilities to meet future
leadership needs
Project teams and product
development groups –
Employees participate in
working groups that consider
employee viewpoints in
certain key decisions
Brighter World – the
Company, through its
philanthropic arm Sun Life
Financial-Philippines
Foundation, Inc. (Sun Life
Foundation), allows
employee spirit of
volunteerism to shine
brighter.
With millions of confirmed
COVID-19 cases nationwide,
we positioned ourselves to
respond to the country's
1 100 100 100 100 100 100 100 100 100 1

most urgent needs during the pandemic. Sun Life Foundation adapted its work to new challenges—to address current needs while also preparing families and communities for a better future through the following programs:

Health

Sun Life Barangay Health Stations are beginning to operate in eight municipalities in Batangas that are deficient health in health services. The stations provide preventive health services such as immunization programs, health and nutrition programs, promotion of sanitation and hygiene, etc. The health stations are also expected to provide family planning services, pre- and postnatal care as well as treatment for minor illnesses and accidents. Community health workers in the eight barangays are trained to

provide basic health	
services and will soon	
man the operations in the	
health stations.	
- Free Antigen Swab	
Testing for frontliners	
through World Surgical	
Foundation continues, for	
early detection of	
COVID-19 cases and to	
support government	
hospitals identify positive	
cases to avoid the	
spread of infection	
among other hospital	
staff and patients.	
- Adopt-a-Patient Program	
through long-time	
partner, Kythe	
Foundation, offers	
financial subsidy to 125	
children to cover	
laboratory fees,	
medicines and medical	
procedures in Kythe-	
affiliated hospitals in	
Cebu, Tarlac and Metro	
Manila.	
Education	
- Sun Pera-Aralan for	
public school teachers	
aims to instill positive,	
practical, and better	
daily money behaviors to	

125,000 teachers in the	
Philippines through an	
innovative yet simple	
budgeting system. The	
program conducted in	
collaboration with AHA!	
Behavioral Design has	
now expanded its efforts	
to help public school	
teachers secure their	
finances as it launches a	
new batch of	
participants for 2021.	
- Tulong Eskwela:Teaching	
at the Right Level is an	
evidence-based	
education approach	
that helps children	
develop basic reading	
and mathematics skills in	
only 60 days. Created by	
Pratham Education	
Foundation and	
implemented by AHA	
Learning Center, both	
award-winning and	
internationally	
recognized	
organizations, this	
program uses high-	
quality but low-cost	
interventions to address	
learning gaps. This	
approach is easily	
replicated and is already	

found effective in many	
countries. In the	
Philippines, AHA Learning	
Center with Sun Life	
Foundation, is training 300	
public school teachers	
that will directly benefit	
9,000 learners. This will	
eventually compound to	
1,500 teachers and	
45,000 students as a result	
of a training cascade.	
- Ayla Saves for a Bright	
Day is Sun Life	
Foundation's first	
financial literacy story	
and activity book that	
was co-developed with	
Adarna House. It features	
a typical Filipino family's	
experience as the	
prolonged health crisis	
threatens their financial	
well-being and highlights	
the Filipinos' resilience	
and resourcefulness	
which are especially	
relevant in this pandemic.	
It also introduces kids to	
basic financial	
management skills	
through the activities	
embedded in the story.	
The book hopes to raise	
awareness on the	
4440101033 OII IIIO	

importance of financial	
literacy not only for adults	
but also for children and	
inspire many Filipino	
families to pursue it.	
- Comprehensive	
educational sponsorship	
of 125 elementary and	
high school students in	
Minglanilla, Alegria and	
Daanbantayan	
Municipalities supports	
over a hundred students	
annually from depressed	
areas in the province of	
Cebu. Unlike most	
scholarship grants, this	
program supports	
children from public	
schools who may not be	
academically	
outstanding but are	
inclined to finish school	
and their parents are	
willing to support them.	
The program considers	
and addresses all	
components that may	
affect a student's	
schooling such as food	
assistance, social	
support, values	
formation, support for the	
family's financial	
capacity and recovery,	
Page 148 of 169	

emergency assistance	
and supplementary	
training.	
- Building household	
resilience for near-shore	
fishers program aims to	
help fishers manage their	
income. Sun Life	
Foundation is helping	
Rare, a global	
organization on social	
change, in forming and	
advancing savings and	
loans clubs, financial	
literacy workshops and	
market development	
programs. The 18 savings	
clubs formed in the towns	
of Bais, Amlan and	
Manjuyod in Negros	
Oriental became a	
lifeline to 364 members	
who had a cumulative	
savings of P852,860.00.	
Better financial	
management of the	
near-shore fishers and	
their families help build	
household resilience	
especially during	
, ,	
disasters or emergencies.	
Being able to meet their	
financial needs also	
lessens the tendency to	
overfish, boosting	
Page 149 of 169	

marine/coastal
conversation which is at
the heart of Rare's Fish
Forever program.
Scholarship grants for 55
slots in partner universities
are retained even

- Scholarship grants for 55 slots in partner universities are retained, even providing leniency to scholars who were not able to meet their grade requirements or wanted to take a quick break due to prioritize their mental health. Hebreo Foundation and Bantay Edukasyon Scholars also continued to enjoy their scholarship benefits.

Disaster Relief

Sun Life Foundation with Sagip partnered Kapamilya, the humanitatian action arm of the ABS-CBN Lingkod Kapamilya Foundation, Inc., to provide immediate response to affected families by calamities. With the valuable assistance from donors and partners like us, Sagip Kapamilya is able to provide food packs, hot meals,

hygiene kits, home repair kits and other basic needs to families and individuals severely affected by a natural calamity. In 2021, Sun Life Foundation was able to provide help thousands of families affected by the onslaught of Typhoon Maring and Typhoon Odette through provision of food packs.

Arts and Culture

M-FLIX 2021: Da Pinoy Pandemic Palabas, an original virtual musical by the Bonifacio Art Foundation, Inc. and curated by National Artist for Music Maestro Ryan Cayabyab, Moy Ortiz and Noel Ferrer, highlights the country's collective mental health, gratitude and renewal. Copresented by Sun Life Foundation who been a strong believer in the powerful role of arts in nation-building, musical is free for all and available for streaming in

YouTube year-round. The original songs, written performed and excellent Filipino musical artists, are also dedicated the country's to frontliners. **Corporate Donations** - Farmers of Hope project of NVC Foundation helps the creation of sustainable food source and income generation in poor, rural communities. With the Foundation's help, farming families of the Bukidnon Tribe in San Carlos, Negros Occidental receive basic tools, equipment, training, market linkages with along establishment of villagelevel processing units that will increase the value of their harvests. These will increase their economic opportunities while helping them achieve food security amidst the pandemic. Mental Health & Food Security of the World

Wide Fund (WWF)	
Philippines has	
developed a Food Shed	
Farming Enterprise model	
that adopts natural and	
green farming	
technologies, which	
practice waste recycling	
by composting, rainwater	
harvesting for irrigation,	
natural pest and disease	
control, containerized	
production, and	
integrated nutrient	
management to	
produce healthy and	
quality food (vegetables	
and poultry) products for	
the family and the	
community. Sun Life of	
Canada has donated	
Food Sheds to 4 identified	
municipalities in Negros	
Occidental and Negros	
Oriental affected by	
Typhoon Maring. Through	
this program, we can	
potentially help 1,050	
individuals with direct	
access to food, 210	
families with access to	
financial services and 63	
given employment	
opportunities.	

- Culture-based Education	
for Indigenous Sama-	ļ
Bajau Children in	
Zamboanga City. As the	
country continues to	
navigate a new reality,	
Sun Life Foundation	
through Cartwheel	
Foundation is honored to	
take part in helping	
children from indigenous	
communities thrive	
despite the challenges of	
the pandemic.	
Cartwheel Foundation	ļ
Over the years,	
Cartwheel Foundation	
has been working on	
bringing relevant and	
holistic education to	
indigenous children and	
their communities. This	
year, Sun Life Foundation	
is helping them bring	
holistic education	
development to	
indigenous Sama-Bajau	
children and their families	
through the creation of	
safe learning spaces, the	
establishment of a core	
group of local champions	
to advocate the	
education and well-	
being of the Sama-Bajau	

children and institionalize	
systems, processes and	
policies to ensure the	
delivery of relevant	
education and social	
services to the Sama-	
Bajau and their families.	
- Project ILAW (Inclusion for	
Learning	
Accommodation and	
Welfare). In support of	
inclusive and rights-	
based education, Sun	
Life Foundation is working	
with Good Neighbors	
Philippines in providing	
better learning	
opportunities to children	
with disabilities. Project	
ILAW focuses on child	
protection, on access to	
quality education of	
children with disabilities	
and in setting systems	
and mechanisms in	
partner schools and local	
government units.	
Assistive devices and	
learning aids will be	
provided to the children	
but policy advocacy and	
capacity building will	
ensure sustainability in	
partner schools.	
partier serious.	

Source Documents and Link:	
Sun Life website, About Us, Become an Employee, Our Culture web	
page https://www.sunlife.com.ph/en/ab out-us/become-an-employee/our- culture/	
Sun Life website, About Us, Become an Employee, Our Rewards and Benefits web page https://www.sunlife.com.ph/en/ab out-us/become-an-employee/our-rewards-and-benefits/	
Long-Term Incentive Program	
https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Long%20Term%20Ince ntive%20Program%20SLOCPI.pdf	
Employee Development Programs https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines	
/documents/Employee%20Develo pment%20Programs%20SLOCPI%20 2021.pdf	
Employee Training https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Employee%20Training %20SLOCPI%202021.pdf	

		Sun Life website, About Us, Corporate Governance, Employee Benefits and Training web page https://www.sunlife.com.ph/en/about-us/corporate-governance/ Sun Life website, About Us, Corporate Governance, Company Policies web page https://www.sunlife.com.ph/en/about-us/corporate-governance/company-policies/ 2021 Annual Report, Section Talent Review and Succession Management https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf 2021 Annual Report, Section	
		Corporate Social Responsibility	
Recommendation 15.2			
 Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct. 	Compliant	Identify or provide link/reference to the company's policies, programs and practices on anti-corruption	Not applicable
		The Company is committed to complying with the letter and spirit of anti-corruption and anti-bribery laws in the Philippines and in any	

country where it operates. The Company prohibits the direct or indirect use of bribery, kickbacks, payoffs, or other corrupt practices by employees, advisors, or other parties acting on behalf of the Company, especially in its business relationships including those with suppliers, clients and government representatives.

Generally, anti-corruption laws in the country where the Company operates prohibits offering, giving or accepting anything of value to a government official or another person to improperly influence a decision, assist the Company in doing business, or obtain an improper business advantage. Hence, it is a policy of the Company not to allow payments or transfers of anything of value to government officials or representatives unless it is for a legitimate or legal purpose and duly and with prior review and authorization.

Employees are expected to recognize and avoid the use of bribery and to report suspected and known incidents of bribery and corruption through the channels set out in the Company's Code of Conduct. The Company's business

partners are also expected to conduct themselves lawfully and ethically, and to comply with applicable anti-bribery and anti-corruption laws.

The Company also has a gifts and entertainment policy, which disallows employees to receive and give gifts or entertainment unless it is within the allowable amount and meets the conditions set under the policy.

Kindly see the Code of Conduct, Section Rejecting Bribery and Corruption and Section Accepting and Giving Appropriate Gifts.

Kindly also see the Company Policies on Rejecting Corruption and Bribery and Accepting and Giving Gifts and Entertainment in the Sun Life website.

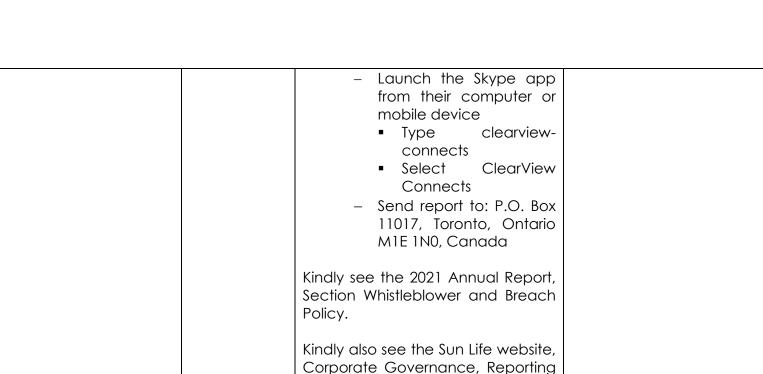
Source Documents and Link:

Code of Conduct, Section Rejecting Bribery and Corruption https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Code%20of%20Cond uct1.pdf

		Sun Life website, About Us, Corporate Governance, Company Policies web page https://www.sunlife.com.ph/en/about-us/corporate-governance/company-policies/	
Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.	Compliant	Identify how the board disseminated the policy and program to employees across the organization The Code of Conduct is annually disseminated to all directors, officers and employees, posted in the Sun Life website and internal databases (The Source and Bright Hub), and explained to new directors, officers and employees during onboarding or orientation.	Not applicable
		Source Documents and Link: Code of Conduct https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/Code%20of%20Cond uct1.pdf Sun Life website, About Us, Corporate Governance, Company Policies web page	

		https://www.sunlife.com.ph/en/ab out-us/corporate- governance/company-policies/	
Recommendation 15.3			
Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation Board establishes a suitable framework	Compliant Disclose or provide link/reference to the company whistle-blowing policy and procedure for employees. Indicate if the framework includes procedures to protect the employees from retaliation.	Not applicable Not applicable	
for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.		Provide contact details to report any illegal or unethical behavior. The Whistleblower program of the Company provides a formal mechanism and channel for officers and employees to raise feedback, inquiries, serious concerns about a perceived wrongdoing or questionable or unethical behavior or transaction, malpractice, or any risk, involving the Company or any of its officers and employees. The Company strictly prohibits any form of retaliation against those reporting concerns in good faith and guarantees that the whistleblower will be shielded or free from reprisals, harassment, or disciplinary action. When stakeholders know or suspect a breach of the Sun Life Code of	

Conduct, an internal policy or the law, they may promptly report them through any of the following channels: • For shareholders, advisors, clients, suppliers, business partners, contractors, subcontractors, and other third parties: - Send report to: Code@sunlife.com • For Sun Life Philippines Board of Directors, officers and employees: - Speak Up with their Human manager, Resources, Legal or Compliance Send report to: Code@sunlife.com - Raise to: www.employee-ethicshotline.com - Report it to: www.clearviewconnects .com - Call ClearView using tollfree numbers: • Dial 1800 1322 0175 (PLDT Landline/Smart) Dial 1800 8918 0153 (Globe)



Source Documents and Link:

Channels web page.

2021 Annual Report, Section Whistleblower and Breach Policy https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/2021%20SLOCPI%20Annual%20Report.pdf

Reporting Channels

https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Reporting%20Channels%20SLOCPI.pdf

3. Board supervises and ensures the enforcement of the whistleblowing framework.	Provide information on how the board supervised and ensured enforcement of the whistleblowing framework, including any incident of whistleblowing. The Board oversees the integrity, independence, and effectiveness of the policies and procedures for whistleblowing. Kindly see the Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board. Source Documents and Link: Manual on Corporate Governance, Section II.B.2. Duties and Responsibilities of the Board, pages 3-5 https://www.sunlife.com.ph/content/dam/sunlife/regional/philippines/documents/Manual%20on%20Corporate%20Governance%20SLOCPI 2.pdf	Not applicable		
Principle 16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and				
balanced development. Recommendation 16.1				

environment-related programs.

1. Company recognizes and

importance on the interdependence

between business and society, and

places

Compliant

Provide information or reference to a

document containing information on the

company's community involvement and

Not applicable

promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.

The Company operates in a socially-responsible way across the organization and seeks continuous innovative solutions to make better for its stakeholders including the community where it belongs.

The Company acts through its subsidiary Sun Life Foundation for all its corporate social responsibility projects or activities. Moreover, the Company's community-related efforts are based on its sustainability commitment. As Sun Life's business continues to grow, it continues to contribute to nation-building and shareholder value through its and engaged empowered workforce, financial literacy advocacy embedded in the products and services offered to its clients and the public in general.

The Company actively supports the communities it is based as well as its branches and works by helping build a positive and healthy environment for our clients. advisors employees, and shareholders. Our approach includes helping Filipinos improve their financial literacy, giving back to communities across the nation, strategically investing in real estate and infrastructure that is friendly to

the environment (LEED-certified building) and such other activities that foster healthy, sustainable communities, advocating for public policies that encourage financial security and healthy lifestyles. Kindly see the activities and programs in the 2021 Annual Report, Section Corporate Social Responsibility and Sun Life website. Source Documents and Link: 2021 Annual Report, Section Corporate Social Responsibility https://www.sunlife.com.ph/conte nt/dam/sunlife/regional/philippines /documents/2021%20SLOCPI%20An nual%20Report.pdf Sun Life website, About Us, Sun Life Foundation web page https://www.sunlife.com.ph/en/ab out-us/sun-life-foundation-video/

CERTIFICATION

The undersigned certify that the responses and explanations set forth in the above Company's Annual Corporate Governance Report are true, complete and correct of our own personal knowledge and/or based on authentic records.

Signed in the City of MAKATI CITY on the MAY 2 7 2022.

Benedute a fair BENEDICTO C. SISON **COUNTRY HEAD**

Signature over printed name

ANNA KATRINA C. KABIGTING-IBERO CORPORATE SECRETRY Signature over printed name

FRANCISCO S.A. SANDEJAS INDEPENDENT DIRECTOR Signature over printed name

MA. JEMILYN S. CAMANIA COMPLIANCE OFFICER Signature over printed name

SUBSCRIBED AND SWORN to before me this the following who is/are all personally known to me (or whom I have identified through competent evidence of identity) and who exhibited to me his/their respective identification document as follows:

NAME	ID NO.	DATE/PLACE ISSUED
BENEDICTO C. SISON	Passport No. 488432394	Valid until: 08 May 2023/ United States of America
FRANCISCO S.A. SANDEJAS	Passport No. P4924006A	Valid until: 02 November 2022/ DFA Manila
ANNA KATRINA C. KABIGTING- IBERO	Driver's License No. N02-96-324358	Valid until: 01 September 2022 / Land Transportation Office
MA. JEMILYN S. CAMANIA	Passport No. P0888783B	Valid until: 01 March 2029/ DFA NCR South

DOC. NO. 525; PAGE NO. /a BOOK NO. SERIES OF 2022

ATTY. ROMEO M. MONFOST Notary Public City of I Extended Until Per B 30, 30, 2022
Per B 30, 3795
PTR No. 883258 20m, 3, 2022 Maket C
Appointment No. M-133 (2020-2021)
IBP No. 1062634- Jan. 3, 2018
MCLE NO. VI-0023417 Roll No. 27632 101 Urban Ave. Campos Rueda Ring. Brgy. Pio Del Pilar, Makati Griy

CERTIFICATION

The undersigned certifies that the responses and explanations set forth in the above Company's Annual Corporate Governance Report are true, complete and correct of my personal knowledge and/or based on authentic records.

Given this 18th day of May 2022.

JOSE ISIDRO N. CAMACHO
CHAIRMAN OF THE BOARD
Signature over printed name

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ATTESTATION

This is to certify that Mr. Jose Isidro N. Camacho, Chairperson and Independent Director of Sun Life of Canada (Philippines), Inc., has provided his express consent to have the Certification portion of the Annual Corporate Governance Report signed using his electronic signature.

MAY 2 7 2022 MAKATI CITY
Given this ___ day of May 2022, in Taguig City, Philippines.

ANNA KATRINA C. KABIGTING-IBERO
Corporate Secretary

SUBSCRIBED AND SWORN to before me this _________, 2022, by the following who is personally known to me (or whom I have identified through competent evidence of identity) and who exhibited to me his/her respective identification document as follows:

NAME	ID NO.	DATE/PLACE ISSUED
ANNA KATRINA C. KABIGTING- IBERO		Valid until: 01 September 2022 / Land Transportation Office

DOC. NO. 523; PAGE NO. 706; BOOK NO. 37; SERIES OF2022. ATTY. ROMEO M. MONFORT
Notary Public City of Makati
Extended Unity 100 30, 2022
Per B 10, 3795
PTR No. 885200 Jan. 3, 2022 Makati City
Appointment No. M-133 (2020-2021)
IBP No. 1062634- Jan. 3, 2018
MCLE NO. VI-0023417 Roll No. 27932
101 Urban Ave. Campos Rueda Bldg,
Brgy. Pio Del Pilar, Makati City